BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K
MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

08 JUL 2020

Your Ref : D20002582MFSH
Our Ref : TP/11570/FBH3071J/SHA9340J **BY FAX & HAND**

MS First Capital Insurance Ltd
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

ATTN: MOTOR CLAIMS DEPT

Dear Sir / Madam,

Accident Involving FBH3071J & SHA9340J on 26/06/2020

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	$1,551.50
2. Loss of Use (4 days x $20)	$ 80.00
3. LTA Vehicle Insurance Search Fee	$ 7.45
TOTAL	**$1,638.95**

We attached our Tax Invoice and LTA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220.

Thank you.

BAN HOCK HIN CO PTE LTD

.....
Raymond Tan
Manager/Insurance Dept
Tel : 6281 6520 ext. 220
Fax : 6284 2969
Email : raymond@bhh.com.sg

AUTHORISATION TO ACT

I, ATS Traffic Pte Ltd (the third party claimant) of 30 Marsiling Lane Singapore 739149 (address), owner of FBH3071J (vehicle no.) hereby authorize Ban Hock Hin Co. Pte Ltd. ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. FBH3071J that was damaged pursuant to the accident which occurred on 26/06/2020 (date) along Hoy Fatt Rd Turning towards Lang Kee Rd (location) involving vehicle no/s SHA9340J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18th (day) of August (month) 2020 (year)

ATS Traffic Pte Ltd
30 Marsiling Lane, Singapore 739149
Tel: +65 6899 5833 Fax: +65 6899 5830

BAN HOCK HIN CO. PTE LTD

Signed by "the third party claimant"
(with chop if applicable)

Signed by "the workshop"
(with chop)

MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877
Tel: (65) 6507 3848 Fax: (65) 6507 3849
www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE	:	D20002582MFSH
ACCIDENT DATE	:	26/06/2020
ACCIDENT LOCATION	:	ALG HOY FATT RD TURNING TWRDS LENG KEE RD
INSURED	:	CITYCAB PTE LTD
INSURED DRIVER	:	TAN LAY HOCK
INSURED VEHICLE	:	SHA 9340J
INVOLVED PARTY	:	FBH 3071J
SETTLEMENT SUM	:	$ 1,638.95

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : ATS TRAFFIC PTE LTD

Signature and Date : 18/08/20

ATS Traffic Pte Ltd
30 Marsiling Lane, Singapore 739149
Tel: +65 6899 5833 Fax: +65 6899 5830

WITNESS : Tan Chor Kai

Signature and Date : 18/8/2020

BAN HOCK HIN CO. PTE LTD

BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K
MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :
MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

MOTOR CLAIMS DEPT

Invoice No. : **DLCR40104549-I11570**
Invoice Date : 08/07/2020
Payment Due Date : 07/08/2020

CLAIM NO. : 11570
POLICY NO. : 20-MF000302-R06
VEHICLE NO. : FBH3071J
MAKE/MODEL : YAM / YBR125 Manual

S/N	Description	Amount
1	LUMPSUM REPAIR	$1,450.00
	SUB TOTAL	$1,450.00
	GST @ 7 %	$101.50
	GRAND TOTAL (SGD)	**$1,551.50**

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD

BAN HOCK HIN CO. PTE LTD

Printed by : RAYMOND

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 26 Jun 2020 / 16:58:30

Receipt Date/Time : 26 Jun 2020 / 16:58:30

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200626-003267

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S$)	GST Amount (S$)	Amount After GST (S$)
Result of Insurance Enquiry - SHA9340J As at 26 Jun 2020/10:25:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED					
1	Insurance Enquiry - SHA9340J Enquiry Fee 20200626165607832637		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		20200626165639185	Direct Debit: eNETS Debit (Internet Banking)		7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Tuesday, 18 August 2020 9:08 AM
To: Jia Le (LKK Auto)
Cc: Serene Ler
Subject: FW: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20002582MFSH // Our ref: CC4/FCI20006822/Uda3 [ACCIDENT INVOLVING SHA9340J AND FBH3071J ON 26/06/2020]
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; SURVEY PHOTO.pdf; RESURVEY PHOTO.pdf; LOD.pdf

Without Prejudice

Dear Jia Le,

You have our mandate to settle as follow:

COR : $1,551.50
LOU : $80.00
LTA : $7.45
To offer: $1,638.95

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, 27 July 2020 2:10 pm
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20002582MFSH // Our ref: CC4/FCI20006822/Uda3 [ACCIDENT INVOLVING SHA9340J AND FBH3071J ON 26/06/2020]

Claim No: D20002582MFSH
LKK Ref: CC4/FCI20006822/Uda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 9340J AND FBH 3071J ON 26/06/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "BAN HOCK HIN CO PTE LTD" at $1,638.95(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	$ 2,778.79	$ 1,551.50
2. Loss of Use (4days x $20)	$ 80.00	$ 80.00 (4days x $20)
3. LTA Search Fee	$ 7.45	$ 7.45
Total	$ 2,866.24	$ 1,638.95

Surveyor recommended 04 days for repair

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo [mailto:EricWoo@msfirstcapital.com.sg]
Sent: Wednesday, 1 July 2020 4:02 PM
To: Mei Kwan (LKKAuto); Jia Le (LKK Auto)
Cc: Serene Ler; Admin A
Subject: RE: OUR REF : D20002582MFSH ; YOUR REF: FBH3071J *** LKK REF: CC4/FCI20006822/Uda3

Without Prejudice

Dear Mei Kwan,

Attached OI GIA report as per request.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, July 1, 2020 11:24 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF : D20002582MFSH ; YOUR REF: FBH3071J *** LKK REF: CC4/FCI20006822/Uda3

Dear Eric,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.
Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

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From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Wednesday, 1 July, 2020 11:07 AM
To: hasrianah@bhh.com.sg; raymond@bhh.com.sg; Admin A <admin-a@lkkauto.com>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>
Subject: RE: OUR REF : D20002582MFSH ; YOUR REF: FBH3071J

Without Prejudice

Dear Hasrianah,

Please refer to email below on 30 June 2020.

Survey assignment type was done on Direct Settlement basis.

- **Assignment type :** DIRECT SETTLEMENT

Dear LKK,

Kindly assist and follow up.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>
Sent: Wednesday, July 1, 2020 9:40 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: raymond@bhh.com.sg
Subject: RE: OUR REF : D20002582MFSH ; YOUR REF: FBH3071J

Dear Eric Woo

Mr Marcus from LKK Auto Consultant had surveyed our client bike at our workshop earlier this morning.

Appreciate for you to advise your insured liability for direct settlement.

Thank you.

Best Regards,
Hasrianah
Insurance Department
Ban Hock Hin Co., Pte Ltd
Tel: (65) 6281 6520 x 222 | Fax:(65) 6281 2830
Visit us at http://www.bhh.com.sg
Facebook: http://www.facebook.com/bhhsg

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Tuesday, 30 June 2020 1:47 PM
To: HASRIANAH@BHH.COM.SG
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; ERICWOO@MSFIRSTCAPITAL.COM.SG
Subject: SURVEYOR APPOINTED; OUR REF : D20002582MFSH ; YOUR REF: FBH3071J

Dear Sir/Madam

PRI Request For **FBH3071J** Accident Involving **SHA9340J** On 26-06-2020 AT 10:25:00HRS.

Please find below details for your reference

- **Claim number :** D20002582MFSH
- **Insured vehicle number :** SHA9340J
- **Accident date :** 26-06-2020
- **Third-party vehicle number :** FBH3071J

- **Assignment type :** DIRECT SETTLEMENT
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** WOO JUN KIATERIC

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849