

## Mei Kwan (LKKAuto)

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**From:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Sent:** Wednesday, 1 July, 2020 4:02 PM  
**To:** Mei Kwan (LKKAuto); Jia Le (LKK Auto)  
**Cc:** Serene Ler; Admin A  
**Subject:** RE: OUR REF : D20002582MFSH ; YOUR REF: FBH3071J \*\*\* LKK REF: CC4/FCI20006822/Uda3  
**Attachments:** 01072020155701-0001.pdf  
**Categories:** HMK

Without Prejudice

Dear Mei Kwan,

Attached OI GIA report as per request.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD Insurance Group**

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, July 1, 2020 11:24 AM  
**To:** Eric Woo <EricWoo@msfirstcapital.com.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Cc:** Serene Ler <SereneLer@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OUR REF : D20002582MFSH ; YOUR REF: FBH3071J \*\*\* LKK REF: CC4/FCI20006822/Uda3

Dear Eric,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Sent:** Wednesday, 1 July, 2020 11:07 AM  
**To:** [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg); [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Serene Ler <[SereneLer@msfirstcapital.com.sg](mailto:SereneLer@msfirstcapital.com.sg)>  
**Subject:** RE: OUR REF : D20002582MFSH ; YOUR REF: FBH3071J

Without Prejudice

Dear Hasrianah,

Please refer to email below on 30 June 2020.

Survey assignment type was done on Direct Settlement basis.


- **Assignment type : DIRECT SETTLEMENT**

Dear LKK,

Kindly assist and follow up.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of  Insurance Group**

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**From:** [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg) <[hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg)>  
**Sent:** Wednesday, July 1, 2020 9:40 AM  
**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
**Cc:** [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)  
**Subject:** RE: OUR REF : D20002582MFSH ; YOUR REF: FBH3071J

Dear Eric Woo

Mr Marcus from LKK Auto Consultant had surveyed our client bike at our workshop earlier this morning.

Appreciate for you to advise your insured liability for direct settlement.

Thank you.

Best Regards,

*Hasrianah*

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

Visit us at <http://www.bhh.com.sg>

Facebook: <http://www.facebook.com/bhhsq>



**BAN HOCK HIN**  
Co., Pte Ltd

No. 6 Defu Lane 4, Singapore 539410

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**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Tuesday, 30 June 2020 1:47 PM

**To:** [HASRIANAH@BHH.COM.SG](mailto:HASRIANAH@BHH.COM.SG)

**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [ERICWOO@MSFIRSTCAPITAL.COM.SG](mailto:ERICWOO@MSFIRSTCAPITAL.COM.SG)

**Subject:** SURVEYOR APPOINTED; OUR REF : D20002582MFSH ; YOUR REF: FBH3071J

Dear Sir/Madam

PRI Request For **FBH3071J** Accident Involving **SHA9340J** On 26-06-2020 AT 10:25:00HRS.

Please find below details for your reference

- **Claim number :** D20002582MFSH
- **Insured vehicle number :** SHA9340J
- **Accident date :** 26-06-2020
- **Third-party vehicle number :** FBH3071J
- **Assignment type :** DIRECT SETTLEMENT
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** WOO JUN KIATERIC

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848  
Fax : 6507 3849