

EQ Insurance Company Ltd

5 Maxwell Road
#17-00 Tower Block
MND Complex

ATTN : MOTOR CLAIMS DEPARTMENT

DATE : 22/07/2020

Your Ref : **DM20G000947/JT**

Car Regn No :SKQ537Z

Accident involving SKQ537Z &SLM469X on 24/06/2020**Direct Settlement Claim**

Dear Sirs

The repairs have been completed for **SKQ537Z**. We submit the following documents for
your perusal :

1) Invoice No: 11004735	\$	3,577.65
2) Car Rental Invoice 21839	\$	385.20
3) PRI (2 days x \$180.00)	\$	360.00
4) Letter of Authority		
5) Discharge voucher signed by client		
TOTAL	\$	<u>4,322.85</u>

Please pay **Trans Eurokars Pte Ltd** the sum of **\$4,322.85** as soon as possible

Yours faithfully,

**Stephanie Loke****Manager - Service & Development**

DID: 63310686

FAX: 63310690

e-mail: stephanie.loke@eurokars.com.sg

Eurokars Services Pte Ltd

27A Tanjong Penjuru

Singapore 609042

Telephone

+65 6331 0680

Fax

+65 6331 0690

Internet

www.eurokarsgroup.com

ES.01.2019 v1

LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SKQ537Z and SLM469X
on 24/06/2020 along Bedole Reservoir Road

I/We, Seet Ser Sim the owner of vehicle registration number SKQ537Z
at the material time of accident hereby appoint Eurokars Services Pte Ltd to proceed with the
repairs to the damages caused to my/our vehicle in the above accident in accordance with the
recommendations and advice of the licensed motor surveyor appointed by the insurers or on
my/our behalf.

I/We authorise Eurokars Services Pte Ltd and/or its representative to submit and make any claims
which I/we may have against the other party/parties or alternatively under the insurance policy
taken up by me/us in respect of the cost of repairs suffered by me/us arising from the accident,
and to receive payment (such payment to be made by way of cheque in favour of Eurokars
Services Pte Ltd) due to me/us in connection with and arising out of the above claim.

Eurokars Services Pte Ltd and/or its representative are hereby authorised as my attorney to
execute and/or sign any documents/discharge vouchers regarding the above claim.

I/We further confirm that the acceptance by Eurokars Services Pte Ltd of the settlement amount in
respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and
damage.

I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on
my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the
same had been done or executed by me/us in person.

Dated the 24 day of 06 2020.

SEET SER SIM 

Owner Name and Signature

NRIC No.: S7000491E


Witness Name and Signature
NRIC No.:

**EUROKARS SERVICES**

Eurokars Group

ID: B05

TAX INVOICE

GST Reg No: M90364005A

Eurokars Services Pte Ltd

CODE: E0001 IS-EQ
 CUSTOMER: EQ INSURANCE COMPANY LTD
 ADDRESS: 5 Maxwell Road
 #17-00 Tower Block
 MND Complex
 TEL NO: 6223 9433
 MODEL: BMW 520i

PAGE NO : 1
 INVOICE NO: W 11004735
 DEPT/POS ID: W / ES
 DATE IN 13/07/2020
 DATE PRINTED: 20/07/2020
 JOB NO : 14554
 CSO/OP CODE: Jessica
 REGN NO : SKQ537Z
 REGN DATE :

CHASSIS NO: WBA5A320X0D334849
 ENGINE NO:

DESCRIPTION

MILEAGE : 46416
 REQUISITION NO: JOBI

DESCRIPTION: Body & Upholstery

NOTES		AMOUNT
INSURANCE CLAIM		0.00
INS-PANE TO REPLACE REAR BUMPER.		560.00
INS-SPRA TO RESPRAY REAR BUMPER.		560.00
INS-PANE TO TRANSFER THE REVERSE SENSORS.		200.00
INS-PANE TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN		150.00
INS-PANE TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.		250.00
INS-PANE SUNDRIES.		20.00
SUB-INS TO SUPPLY REAR BUMPER AND CLIPS.		1,603.60

Parts 0.00
 Surcharge 0.00
 Labour 3,343.60
 Menus 0.00

Net 3,343.60
 G.S.T. 7% 234.05
 Total 3,577.65
 Paid 0.00
 Amount Due 3,577.65

ORIGINAL COPY

All major repaired parts stated above are covered under a 12 months or 20,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

EUROKARS SERVICES PTE LTD

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

CASH / NETS / AMEX / VISA / MASTER
 NO:

Customer Signature

Authorised Signature

TAX INVOICE

Invoice to: EQ INSURANCE COMPANY LTD
5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEX
SINGAPORE 069110

Invoice number: 21839
GST REGN NO: M90364005A
Date: 21/07/2020
Account number: E0003
Invoice Currency: SIN
Term of Credit: C.O.D.
Page: 1

Description	GST	Amount
NAME OF CUSTOMER: SEET SER SIN (BRYAN) CUSTOMER VEHICLE: SKQ537Z (BMW 520i)	S	360.00

LOAN'S CAR MODEL: MAZDA 6
LOAN'S CAR REGN NO: SMR1241R

BEING CAR RENTAL CHARGE FOR 3 DAYS
FROM 13/07/2020-15/07/2020 @ \$120/DAY

Code	Description	% Rate	Goods Total	GST Total	SIN Total
S	Standard Rate	7.000	360.00	25.20	385.20

Totals for invoice			360.00	25.20	385.20
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For Eurokars Leasing Pte Ltd

Authorised Signature

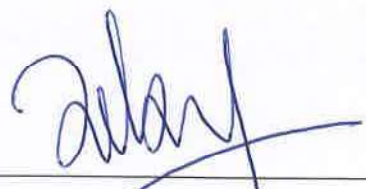
DISCHARGE VOUCHER

Policy Number

Vehicle Number SKQ537Z

Name of Policyholder seet ser sim

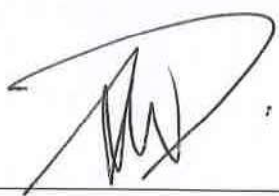
I / We hereby acknowledge having received from the under-mentioned repairers my/our above-stated vehicle which has been repaired to my/our satisfaction and I/we admit that the payment for such repairs by Eurokars Services Pte Ltd is in full and final discharge of my/our claim under above-stated policy number in respect of damage caused to the said vehicle as a result of an accident that occurred on 24/06/2020 at Bedok Reservoir Road.



Witnessed by Repairers

15/07/20

Date



Signature by Policyholder

15/07/20

Date

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 4 August 2020 9:58 AM
To: LLGELIOL@GMAIL.COM
Cc: Hsiao Tong (LKKAuto)
Subject: ACCIDENT INVOLVING SKQ 537Z AND SLM 469X ON 24/06/2020

Our ref: CC4/EQI20006820/R1bs3

04 August 2020

CHUA QUEE HONG LINDA

Dear Sir/Madam,

ACCIDENT INVOLVING SKQ 537Z AND SLM 469X ON 24/06/2020

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jasper Chua (LKK Auto)

From: Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>
Sent: Friday, 16 October 2020 1:36 PM
To: Jasper Chua (LKK Auto)
Cc: Insurance Claims; Admin A
Subject: RE: Accident involving SKQ537Z & SLM469X on 24/6/2020

Dear Jasper,

Please let us have DV for customer to sign.

Thanks & Regards,
Jessica

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: 16 October 2020 10:42 AM
To: Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>
Cc: Insurance Claims <insuranceclaims@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SKQ537Z & SLM469X on 24/6/2020

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,577.65
2. Loss of Rental (3 days x \$120.00) (w/gst)	\$ 385.20
Total	\$ 3,962.85

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>

Sent: Friday, 16 October 2020 9:30 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Insurance Claims <insuranceclaims@eurokars.com.sg>

Subject: Accident involving SKQ537Z & SLM469X on 24/6/2020

Dear Jasper,

Attached is the LOD for your kind perusal.

Note : Documents are sent by email only

Thank you very much.

Regards,

Jessica Shastri

Admin Executive – Insurance Claims

27A, Tanjong Penjuru

Singapore 609042

Dir: +65 6331 0692 | Fax: +65 6331 0690 | Email: jessica.shastri@eurokars.com.sg

Website: www.eurokarsgroup.com