

Summer Lee (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 30 June, 2020 1:57 PM
To: Ms Chong; wendy@millionauto.com; Admin-D (LKKAuto); 'assignments@lkkauto.com'
Cc: MT_Claim_SG
Subject: RE: accident involving your insured YN5581L & our GX6548M on 15/06/20 [Our Ref 19/20/20/VC05/023404 [External General]
Attachments: GX6548M PRI.PDF; GX6548M GIA report.pdf

Lonpac External - General

Without Prejudice
Save as to Costs

Dear Ms Chong

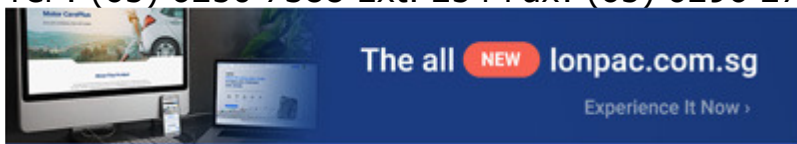
Under the NIMA protocol, if you are not agreeable with our list of proposed surveyors, you must provide at least a list of 10 surveyors. Since you have not done so, we urge you to use our appointed surveyor as a Single Joint Expert.

We are appointing LKK Auto Consultants Pte Ltd to conduct the survey.

Dear LKK

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Ms Chong [mailto:mschong@millionauto.com]
Sent: Tuesday, 30 June 2020 1:20 PM
To: ONG LI LI <llong@lonpac.com>; wendy@millionauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: accident involving your insured YN5581L & our GX6548M on 15/06/20 [Our Ref 19/20/20/VC05/023404 [External General]

Dear Li Li Ong,

We regret to inform that we are not accepting any of your proposed surveyors for this case.

We are going to appoint an independent surveyor (Pro-Option Services – Jayson Liaw) to conduct the inspection & assessment of the damage to GX6548M and lodged a third party claim against your insured in due course.

Kindly send your surveyor to conduct the Pre-Repair inspection within the next two days.

We look forward on your favorable reply.

Thanks !

Best Regards,

Ms Chong

Million Auto Service

No.4 Penjuru Place #01-12,

Singapore 608782

62649091/82285020