

Our Ref : CC20060324/ SHC 780X /KS(st)
Your Ref : _____
Date : 7-Jul-2020

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way
#07-16
Singapore 079120

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC 780X YOUR INSURED
SMD4130G AND OTHER _____ ON 28-Jun-2020**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: SHC 780X which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SMD4130G we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	1,337.50
2	<u>2</u> days Loss of Rental @ <u>\$110.67</u> per day	\$	221.34
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fees	\$	-
Sub Total :		\$	1,566.33

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ <u>\$ 80.00</u> per day	\$	160.00
Total Claims :		\$	1,726.33

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMD4130G
- c) GIA / Police report/s of : SHC 780X
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s
 - () Certificate of Insur: (x) Rental Rate letter
 - () Photograph/s of Accident Scene
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin

CDGE Taxi Claims Department
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHC780X , SMD4130G **ON 28-Jun-20 06:35**
ALONG **TOA PAYOH SWIMMING COMPLEX OPEN SPACE CARPARK**

I / We **WOO CHONG MENG** (Hirer) NRIC No.: **SXXXX243G**

and/or (Relief) NRIC No.: **SXXXX243G**

Taxi Number **SHC780X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **29-Jun-2020**

Name of Hirer **WOO CHONG MENG**

Hirer NRIC **SXXXX243G**

Signature :



Address **224A COMPASSVALE WALK #06-613**
541224

Contact No. **92399340**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,337.50** (Repair Cost), **S\$210.67** (Loss of ~~Use~~/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 780X** that was damaged pursuant to the accident which occurred on **28/06/2020** (date) along **TOA PAYOH STADIUM CARPARK** (location) involving vehicle no/s **SMD 4130G**. This is pursuant to the inspection conducted on **29/06/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CITYCAB PTE LTD** ("the third party claimant") of vehicle no. **SHC 780X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 780X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11th (day) of August (month) 2021 (year)



MTH

Signed by appointed surveyor

 **CLAIMS DEPARTMENT**
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 768732
320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC 780X

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
20.08.2015

CHASSIS CODE
KMHLB41UMGU077168

NO/DATE
91513069 02.07.2020

JOB NO.
305408100

ODOMETER READING

JOB TYPE

Description : 3P 28.06.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,250.00
Add GST @ 7.000 %	87.50
Total Invoice amount	1,337.50

Issued by : KATHERINETAN 02.07.2020 16:57:32
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT, IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Our Ref: CC20060324



Date: 02 July 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	28/06/2020 @ 06:35 hrs
ALONG	TOA PAYOH SWIMMING COMPLEX OPEN SPACE CARPARK
INVOLVING	SMD4130G

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0780X** (the "Taxi"). The Taxi was hired to **WOO CHONG MENG IC NO SXXXX243G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

ADING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
96	248	2145	0830
77	81	0835	1824
66	89	2130	0050
00	234	0815	1822
24	224	0705	0730
95	171	0820	1825
47	382	2045	0805
30	183	0900	1700
20	298	2120	0720
80	182	1015	1535
75	185	1915	0730

SJC 780X

DATE	NAME OF DRIVER	MILEAGE READING WORK STOP				MILEAGE TRAVELLED TIL (KM)	HOURS OPERATED (TIME)	
							FROM	TO
24/6/20	YAP	680	81	4		206	1030	1721
24/6/20	Woo	681	00	1		187	2025	0715
25/6/20	YAP	681	13	1		130	0815	1515
25/6/20	Woo	681	42	5		294	2115	0755
26/6/20	YAP	681	66	7		242	0811	1920
26/6/20	Woo	681	93	3		266	2035	0635
27/6/20	Lim KB	682	13	0		197	0930	1720
27/6/20	Woo	682	47	2		342	1930	0840
28/6/20	Lim KB	682	69	4		222	1040	1850
29/6	Accident					IN	0855	—
30/6	Repair					OUT	—	1330

Shi

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SMD4130G	28 Jun 2020 / 06:35:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

SHC780X

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 15 September 2020 4:50 PM
To: 'Low'
Subject: RE: Smd4130g - for Ms Carlor Chan
Attachments: SHC780X (280620).mp4

Our Ref: CC3/AIG20006815/T1ds3

LOW CHENG KHEM
68 WILKIE ROAD
#05-01
SINGAPORE 228070

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 4130G & SHC 780X ALONG/AT TOA PAYOH STADIUM CARPARK ON 28/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 780X against your motor insurance policy.

Based on the third party's video footage, we are of the view that liability is not in your favour as your vehicle collided onto third party stationary vehicle while reversing. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	30 Jun 2020 13:44	Clim Dtl Modified	Claimant's Name: -> CITYCAB PTE LTD.	[A] Diana Bte Raimy
2	30 Jun 2020 13:44	Clim Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Diana Bte Raimy
3	30 Jun 2020 13:44	Clim Created	Reg No: SHC780X. Acct Date: 2020/06/28. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Lt d (Loyang)	[A] Diana Bte Raimy
4	30 Jun 2020 13:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Diana Bte Raimy
5	30 Jun 2020 13:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/09	[A] Diana Bte Raimy
6	30 Jun 2020 13:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Diana Bte Raimy
7	30 Jun 2020 13:44	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	30 Jun 2020 13:45	Label Added	(23):Express.	[A] Diana Bte Raimy
9	30 Jun 2020 13:45	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Diana Bte Raimy
10	13 Jul 2020 21:54	Clim Registration Modified	Acct Time:06:00:00->06:40:00.	[I] AIG OneClaim Integration User
11	28 Sep 2020 13:37	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	28 Sep 2020 13:37	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	28 Sep 2020 13:37	Clim Dtl Modified	JPJ Reg. Date: -> 2015/08/20.	[A] JOANNE LEE KHANG MIN
14	28 Sep 2020 13:37	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	01 Oct 2020 17:29	Adj Mandate Request	Cur.Req:1555.67:Liability: 100% Quantum: (a)CORw/GST: \$1,337.50 + (b)LOR(2days x \$55.34): \$110.68 + (c)LOI(2days x \$50): \$100.00 + (d)LTA/GIA search fee: \$7.49 = Total: \$1,555.67 2 recommendation repair days For your approval please.	[A] CHAN JIA LE
16	08 Oct 2020 11:14	Video Downloaded	Downloaded Video - Accident (TP)	[I] Syed-Yusoff, Saliha
17	08 Oct 2020 15:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/09. Mandate Remarks: pls proceed with settlement not exceeding \$1,555.66 [COR-\$1,337.50 LOR-\$110.67 LOI \$100 (2 days) LTA- \$7.49] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
18	08 Oct 2020 15:47	Adj Mandate Set	Approved:1555.66:pls proceed with settlement not exceeding \$1,555.66 [COR-\$1,337.50 LOR-\$110.67 LOI \$100 (2 days) LTA- \$7.49] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	02 Aug 2021 16:01	Video Downloaded	Downloaded Video - Accident (TP)	[A] Jaslin Kok Chin Yi
20	03 Aug 2021 11:26	Video Downloaded	Downloaded Video - Accident (TP)	[A] Jaslin Kok Chin Yi

Date From Date To Audit Type

ACTIVITY

[03/07/2020 15:16] Diana Bte Raimy:
OINR TO SEND OUT FIRST LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2528532	30 Jun 2020 13:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC780X	SMD4130G	11.00
2586515	15 Sep 2020 16:48:13	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SHC780X	CHAN JIA LE	xx.xx