

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 15 September 2020 4:50 PM
To: 'Low'
Subject: RE: Smd4130g - for Ms Carlor Chan
Attachments: SHC780X (280620).mp4

Our Ref: CC3/AIG20006815/T1ds3

LOW CHENG KHEM
68 WILKIE ROAD
#05-01
SINGAPORE 228070

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 4130G & SHC 780X ALONG/AT TOA PAYOH STADIUM CARPARK ON 28/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 780X against your motor insurance policy.

Based on the third party's video footage, we are of the view that liability is not in your favour as your vehicle collided onto third party stationary vehicle while reversing. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Low [mailto:ob320i@yahoo.com.sg]

Sent: Monday, 13 July 2020 10:10 AM

To: Jia Le (LKK Auto)

Subject: Smd4130g - for Ms Carlor Chan

Ms Chan

We spoke earlier and as advised, please find the relevant pictures for the incident. Please let me know if u need anything else. I'll take a picture of my own car later.

Pls also give me a list of the reporting centre since I am not able to do the reporting online. Thanks

- 1) picture of taxi - showing carplate
- 2) picture of taxi - closer view
- 3) picture of taxi - closer view with green line showing the dirt line which was cleaned off that Uncle wanted to ask for money for.

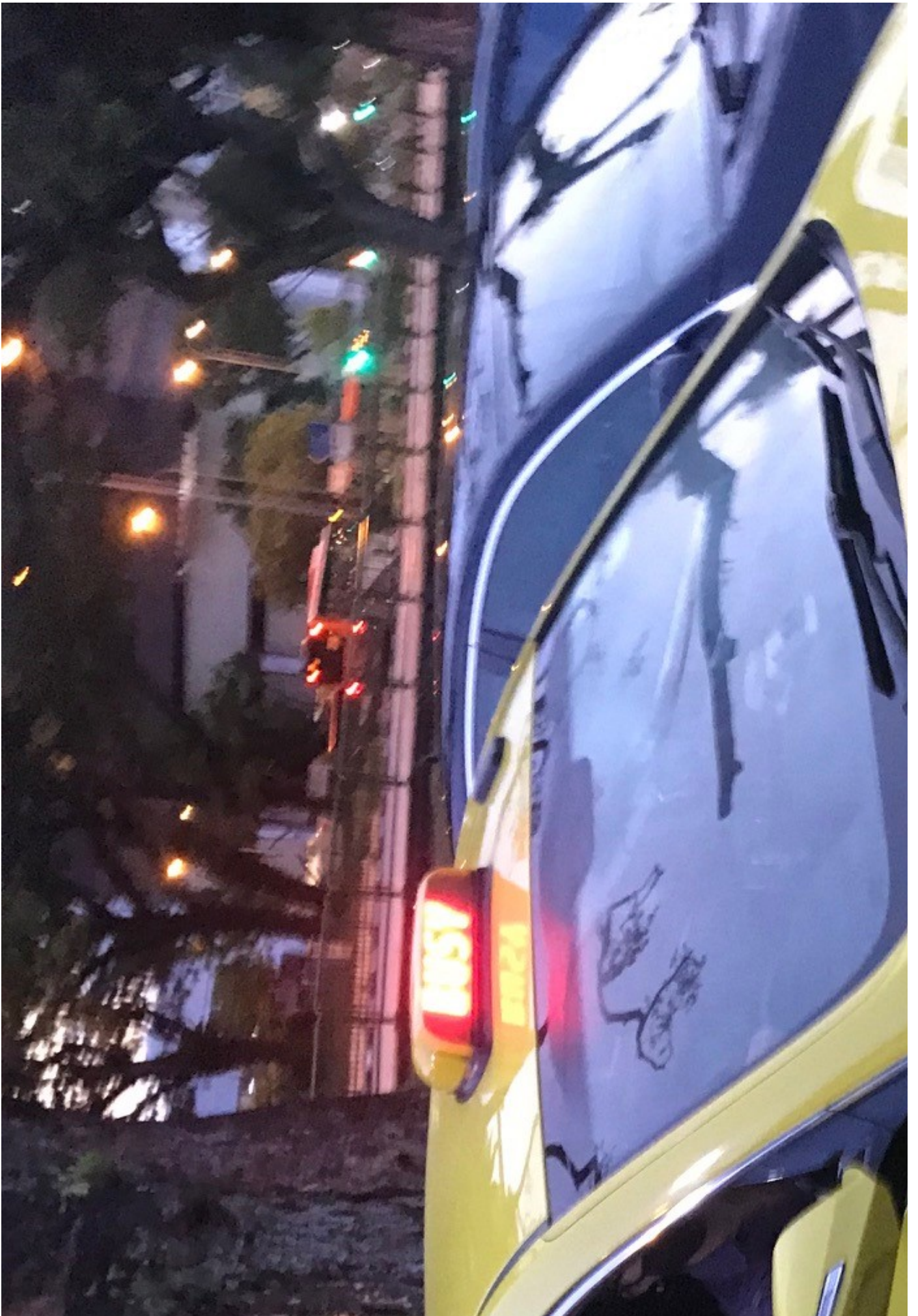
- Pictures 1 and 2 were taken on the day itself so that I can report police about the extortion for money over a dirt line (picture 3) if he continues to harass me. But he didn't. So I did not make a police report.

- 4) location view (taken yesterday)

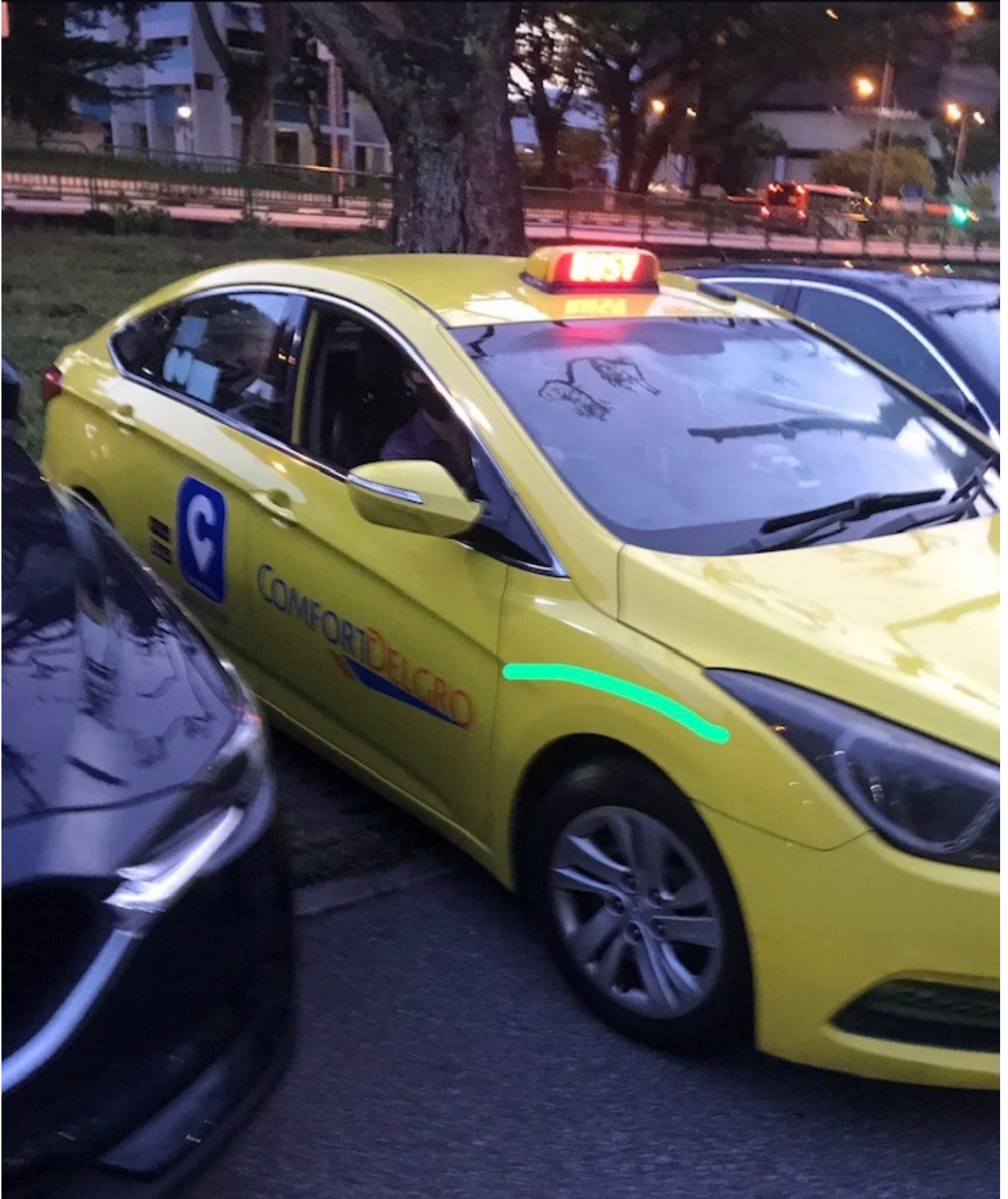
Picture 1



Picture 2



Picture 3



Picture 4



Rdgs
Ms Low