

## Denise Tay (LKKAUTO)

**From:** MTCL@income.com.sg  
**Sent:** Thursday, 2 July 2020 12:16 PM  
**To:** Denise Tay (LKKAUTO)  
**Subject:** RE: REQUEST CLAIM NUMBER

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Sir/Mdm,

We have registered the claim.

S/No		Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	<a href="#">MT/1095509-002</a>	City Cab	<b>SHB 3311C</b>	<b>SHD 1215A</b>	27/06/2020	08:35	2802.72	1988.08

Thank you

*\* In view of the stricter measures imposed on the Covid-19 situation, we would strongly request you to email all claims document to us at [mtcl@income.com.sg](mailto:mtcl@income.com.sg) so that we can attend to it. You may wish to know that we would not be able to receive any documents sent to our office at Trade Union House or any of our branches during this period.*

With Regards

**Joreen Ang**  
Senior Admin Assistant  
Operations, Motor & Personal Lines



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**From:** Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]  
**Sent:** Thursday, 2 July 2020 10:02 AM  
**To:** MTCL@income.com.sg  
**Subject:** REQUEST CLAIM NUMBER

**[CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you can confirm the sender and know the content is safe.]**

Dear Sir/Mdm,

We have registered the claim.

S/No		Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1		City Cab	<b>SHB 3311C</b>	<b>SHD 1215A</b>	27/06/2020	08:35	2802.72	1988.08

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

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