

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 29 June, 2020 10:45 PM
To: June Phua
Cc: Irene Tay; SUR; Admin-D (LKKAuto); assignments@lkkauto.com
Subject: RE: SNM20D202246/GBD6508T/TAYHP Y/R: GBD5355Z / FW: ENQUIRY OF LIABILITY - GBD5355Z / BOON SEN

Importance: High

Without Prejudice

Dear June

Thanks for the response.

Liability is in favor of your client and we agree to go for Direct settlement, pending insured agreement on damages and quantum.

Dear LKK

Please conduct survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: June Phua <junephua@singnet.com.sg>
Sent: Friday, June 26, 2020 4:47 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D202246/GBD6508T/TAYHP Y/R: GBD5355Z / FW: ENQUIRY OF LIABILITY - GBD5355Z / BOON SEN

Dear Sirs,

Our selection as below :-

Kenneth Kong

Pls assist to arrange for survey.

Thank you.

Rgds
June
Cheng Hoe Enterprise
Tel : 67556142
Fax : 67557719

From: Pauline Tham
Sent: Friday, June 26, 2020 4:30 PM
To: 'June Phua'
Cc: Irene Tay ; Claims Dept of CTI
Subject: RE: SNM20D202246/GBD6508T/TAYHP Y/R: GBD5355Z / FW: ENQUIRY OF LIABILITY - GBD5355Z / BOON SEN

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

| |
|---------------|
| Marcus Chua |
| Gary Soon |
| Kenneth Kong |
| Chow Bo Xiong |
| Adrian Ling |
| Ben Chua |
| Mohd Taufikh |
| Ng You Han |
| Steve Chen |
| Henry Ng |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

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From: Claims Dept of CTI

Sent: Friday, June 26, 2020 4:17 PM

To: 'June Phua' <junephua@singnet.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202246/GBD6508T/TAYHP Y/R: GBD5355Z / FW: ENQUIRY OF LIABILITY - GBD5355Z / BOON SEN

Dear Pauline,

Please conduct PRS for **GBD5355Z**.

Note: officer in charge – Irene Tay 63896192.

***** Kindly quote our reference number when replying.**

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Friday, June 26, 2020 2:39 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ENQUIRY OF LIABILITY - GBD5355Z

Dear Sir,

OUR CLIENT – GBD5355Z

DOA - [23.6.2020@12.30PM](#)

**YR
INSURED - GBD6508T**

Attached our client report.

Pls advise on liability and are you agree on **DIRECT SETTLEMENT ?**

Thank you.

Regards
June
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719