



India Int'l Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711  
Attention: Motor Claims

**"Without Prejudice"**

Your Ref :

Our Ref :

Date : 27 August 2020

Subject : **ACCIDENT INVOLVING VEHICLES SFZ821P & SHD3212U ON 28.06.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	8533.09
Car Rental	:	S\$	428.00
Loss of use	:	S\$	100.00 (S\$100.00 x 1 days)
Total	:	S\$	9061.09

Performance Motors  
Limited  
1800-Call-BMW  
(1800-2255-269)  
[www.pml.com.sg](http://www.pml.com.sg)

303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel Aftersales:  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel Aftersales  
6319 0527  
Fax 6479 6624

280  
Kampong Arang Rd  
East Coast Centre  
Singapore 438180  
Tel Aftersales  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Co. Reg. No:  
197401559W

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Car Rental bill & Car Rental Agreement & Certificate of Insurance
3. Copy of Letter of Authorisation & Discharge Voucher

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg).

Yours sincerely

Cresendo Lagman  
Customer Service Manager, Body & Paint

Bernard Wan  
Service Manager – Body & Paint

## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SFZ 821P & SMD 3212U ON 28.06.2020.

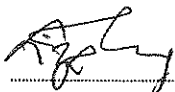
I, Leong Lai Fun Liza owner of Vehicle Registration No. SFZ 821P hereby authorize **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorize **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorization on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by: ~



Name: ~ LIZA LEONG (Date)

NRIC No.: ~ Q1725443Z

In the presence of:



29.06.2020

Name: \_\_\_\_\_ (Date)

NRIC No.: \_\_\_\_\_

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: **MCT20060332**  
Claimant Ref: **SFZ 821P**

We/I, **PERFORMANCE MOTORS LIMITED** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd **LKK Auto Consultants Pte Ltd** (name of Surveyor) with respect to the amount claimed for S\$ **8,533.09** (repair cost), S\$ **488.00** (loss of use/rental), S\$ **-** (search fee), vehicle no. **SFZ 821P** that was damaged pursuant to the accident which occurred on **28/06/2020** (date) at **DUNEARN ROAD AFTER SOUTH AVE** (location) involving vehicle no. **SHD 3212U** (insured vehicle). This is pursuant to the inspection conducted on **20/07/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LEONG LAI FUN LIZA** ("the third party claimant") of vehicle no. **SFZ 821P** to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to **SFZ 821P** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ **9,021.09** to **PERFORMANCE MOTORS LIMITED**.

Dated this 04 day of 09 20 20

#### CLAIMANT:

Signature:

  
Signed by "the workshop" (with chop)  
**Performance Motors Limited**  
**303 Alexandra Road**  
**Sime Darby Performance Centre**  
**Singapore 159941**

Name:

NRIC:

Address:

Nationality:

Occupation:

#### WITNESS:

Signature:

  
**MRB**

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:

**LKK Auto Consultants Pte Ltd**

**199607198R**

**51 Ubi Avenue 1**

**#01-25 Paya Ubi Ind. Park S(408933)**

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770

280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (After)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796601 ( )  
64796602 ( )



## SERVICE TAX INVOICE

Repair Order No. : B1 1471017

Date IN : 20/07/2020

Motor Claim Advisor: Foong Shiuh Jye

Page No. : 1 of 2

Invoice Number : 2273153 / WSB

Invoice Date : 26/08/2020

Payment Terms : 30 Days From Invoice

Invoice By : Wendy Loh Shu Wuen

## - CUSTOMER INFORMATION -

Ms Leong Lai Fun Liza  
47 Lily Avenue

Singapore 277782

## - INVOICE TO - 219

India Int'L Insurance Pte Ltd  
64 Cecil Street  
#04-05 IOB Building  
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SFZ821P	WBAJG120403G76761	29/10/2018	X1 SDRIVE18I	11637

## - - - - L A B O U R 1 - - - -

	NETT
To replace rear bumper and attachments, rear left wheel arch trim including make good the rear left fender, rear left door and knock out dented area caused by the accident.	2,550.00
To respray rear bumper, rear left fender and rear left door.	2,508.00
To check steering geometry and conduct wheel alignment according to BMW specification. (1X)	451.00
To replace rear left wheel rim including balancing. (1x).	80.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00
Sundries	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 28.06.2020. 3RD PARTY CAR : SHD3212U.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 20.07.2020 AT 12:10PM. AUTHORISED REPAIR BY MS CHEW HSIAO TONG FROM LKK AUTO ON 13.07.2020 VIA EMAIL.	
PROPOSE CAR RENTAL = \$428.00. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00
PROPOSE LOSS OF USE = \$100x1. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00

Total Labour 1: 5,819.00

## - - - - P A R T S - - - -

	Qty	Retail Price	NETT
REAR BUMPER PANEL PRIMED	1	903.40	903.40
REAR BUMPER MIDDLE TRIM PANEL (PDC)	1	265.65	265.65
REAR LH WHEEL ARCH TRIM	1	151.80	151.80
EXPANDING RIVET BLACK	15	1.40	21.00
ALLOY RIM 7.5X17 V SPK 560	1	814.00	814.00
Total Parts :			2,155.85

## - - - - L A B O U R 2 - - - -

NETT

0.00

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770

280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (After)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796601 ( )  
64796624 ( )



## SERVICE TAX INVOICE

Repair Order No. : B1 1471017

Date IN : 20/07/2020

Motor Claim Advisor: Foong Shiuh Jye

Page No. : 2 of 2

Invoice Number : 2273153 / WSB

Invoice Date : 26/08/2020

Payment Terms : 30 Days From Invoice

Invoice By : Wendy Loh Shu Wuen

Total Labour 2: 0.00

Labour Charges : 5,589.00  
Parts Charges : 2,155.85  
Lubricant/Misc : 230.00

Total Labour & Parts Charges : S\$ 7,974.85  
Less Insurance Excess : S\$ 0.00  
Invoice Total Amount Exclude GST : S\$ 7,974.85  
GST @ 7% : S\$ 558.24  
Invoice Total Amount Include GST : S\$ 8,533.09

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 8,533.09

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





## TAX INVOICE

Invoice No. 61 - 28774

Page 1 of 1

MADAM LEONG LAI FUN LIZA

47 LILY AVENUE  
277782 SINGAPORE

SIME DARBY SERVICES PTE LTD

Hertz International Licensee  
305 Alexandra Road, #03-01  
Vantage Automotive Centre, Singapore 159942  
☎ (65) 6447 3388 ☎ (65) 6345 7247  
✉ reservation.hertz@sime-darby.com.sg  
Co. Reg. No. 197501065W  
GST Reg. No. M2-0021986-4

INVOICE DATE : 24-JUL 2020

R.A. No. 61013912 / Liyana Binte Sutar

TITLE	: MADAM	KILOMETER OUT/IN	: 54159 / 54189
AUTHORIZED DRIVER	: LEONG LAI FUN LIZA	KILOMETER DRIVEN	: 30
NRIC/PASSPORT NO.	: S1725443Z	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 116D	DATE & TIME OUT	: 20-JUL 2020 09:00
CAR REGISTRATION NO.	: SLB7841R / UNIT # : 0002754	DATE & TIME IN	: 24-JUL 2020 15:30
CAR GROUP GIVEN	: F	CHECK IN LOCATION	: SHORT TERM-HQ (SIN55)-THRIFTY
CAR GROUP CHARGED	: P	NO. OF DAY(S) CHARGED	: 4 DAY(S)

DESCRIPTION	UNIT PRICE (SGD)	UNIT	AMOUNT BEFORE GST (SGD)	GST @ 7%	AMOUNT (SGD)
INSURANCE CLAIMS PML CUSTOMER RATES 2019					
4 DAY(S) @ \$100.00 / DAY			400.00	28.00	428.00
SUB-TOTAL			400.00	28.00	428.00
REMARKS: BMW OWNER: SFZ821P PML MCA: SHIUH IYE					
		TOTAL (SGD) :	400.00	28.00	428.00
* ITEMS NOT SUBJECT TO GST					
		MC XXXXXXXXXXXXX3562			-428.00
		BALANCE DUE			0.00

## NOTE:

HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR HIRER'S FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.

VANTAGE  
AUTOMOTIVE LTD-FORD  
305 ALEXANDRA RD  
#B1-01  
SINGAPORE 159942

SALE

TID:64103675  
INVOICE:001436 BATCH:000918  
DATE:24/07/20 TIME:16:07:32  
\*\*\*\* \* 3562 M  
APPR:T03779

AMT:SGD 428.00

I AGREE TO PAY THE ABOVE TOTAL AMOUNT  
ACCORDING TO CARD ISSUER AGREEMENT

This is a system generated invoice hence no signature is required.

Printed on  
Entered by

App Ver:01.66x



\*\*\*\*\* CUSTOMER COPY \*\*\*\*\*

**SIME DARBY SERVICES PTE LTD**

Hertz International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

(65) 6447 3388 (65) 6345 7247 reservation.hertz@simedarby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : MC - XXXXXXXXXXXX3562

**HIRER'S DETAILS**

TITLE : MADAM  
NAME : LEONG LAI FUN LIZA  
ADDRESS : 47 LILY AVENUE  
277782  
SINGAPORE

NRIC/PASSPORT NO. : S1725443Z ISSUE: 16/12/1994

ISSUED BY : SINGAPORE  
LICENSE : S1725443Z EXPIRY: 01/12/2999  
ISSUED BY : SINGAPORE  
NATIONALITY : D.O.B. : 15/12/1965

FREQUENT FLYER NO. :

LOCAL CONTACT : 97464813

HOTEL :

**COMPANY'S DETAILS**

NAME :

ADDRESS :

**IMPORTANT NOTICE**

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x 

Hirer

x

Additional Driver

ADDITIONAL DRIVERS: TAN CHEE LOONG JAMES

RENTAL AGREEMENT NUMBER : 61013912

RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**CHECKOUT**

UNIT # / REGN NO. : 00002754 / SLB7841R  
MAKE & MODEL : BMW 116D  
CAR GROUP GIVEN : F CHARGE: P  
KILOMETER OUT : 54,159  
PETROL LEVEL OUT : FULL  
DATE & TIME OUT : 20/07/2020 09:00  
DUE DATE & TIME IN : 25/07/2020 09:00  
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**RENTAL RATES**

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019

DAILY @ S\$ 100.00

EXTRA DAY @ S\$ 100.00

EXTRA HOUR @ S\$ 20.00

**TOTAL: S\$ 535.00****FOR RATES TO APPLY**

MINIMUM 24 HOURS.

CAR MUST BE RETURNED TO RENTING LOCATION  
ON THE DUE DATE**INSURANCE**

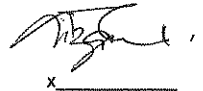
BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 1,500.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

  
x

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE  
COVERAGE FOR USE OUTSIDE SINGAPORE**OTHER CHARGES**

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

x

**CASH & CHEQUE DEPOSIT****REMARKS**

BMW OWNER: SFZ821P

PML MCA: SHIH JYE

**HI RESERVATION**

RES. ID# SD000007662

Liyana Binte Sutar

TACO#:

REF SRC: PHONE

Printed on 20-Jul-2020 8:59

Entered by: Liyana Binte Sutar



Motors Company

View Received Message

This mail is associated with :

\*SFZ821P (MCT20060332)

[SHD3212U]

TP

LEONG LAI FUN LIZA

Jun 28 2020 10:00PM

[~]

Performance Motors Limited

- Reply

Reply All

Mark as Unread

Print Message

Delete Message

Forward

From

India International Insurance Pte Ltd (HQ) (III\_SG), sent on 03/09/2020 15:47 PM.

To

LKK\_HQ

Subject

Alert - Adj Mandate Approved (S\$9021.09) - SFZ821P - Claim Handler: Sherini Pillai

Approved:9021.09.

DOCUMENTS SUMMARY

There are no documents.