# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Monday, 13 July 2020 4:14 PM

To: PBSP

Cc: Jasper Chua (LKK Auto); Admin A; assignments

**Subject:** RE: APPEAL - VIDEO: REQUEST FOR DIRECT SETTLEMENT - SFZ821P & SHD3212U

(INDIA) ON 28/06/2020 \*\*\* LKK REF: CC3/III20006792/ba3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

## \*\*Kindly arrange for survey.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, 13 July, 2020 8:52 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Fw: APPEAL - VIDEO: REQUEST FOR DIRECT SETTLEMENT - SFZ821P & SHD3212U (INDIA) ON 28/06/2020

\*\*\* LKK REF: CC3/III20006792/ba3

#### Gentle reminder

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 8 July 2020 2:16 PM

To: Jasper Chua (LKK Auto) < <a href="mailto:jasperchua@lkkauto.com">jasperchua@lkkauto.com</a>>; Mei Kwan (LKKAuto) < <a href="mailto:Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>>

Subject: APPEAL - VIDEO: REQUEST FOR DIRECT SETTLEMENT - SFZ821P & SHD3212U (INDIA) ON 28/06/2020 \*\*\*

LKK REF: CC3/III20006792/ba3

Without Prejudice

Dear Jasper

Your Principal's insured, SHD3212U was coming out from the double line, resulting in the collision. Please see the video and screenshots and google map below.

https://www.dropbox.com/s/3qh4e4yhgf8ve3o/20200628 155316DE.avi?dl=0



20200628\_155316DE.avi

Shared with Dropbox

www.dropbox.com

SHD3212U should travel within the lane.

Attached photos and google map.

Please review and let us know your Principal's final decision if they agree that liability is in favor to my client to proceed with direct settlement.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

www.bmw.com.sg

### **Sime Darby Motors**

### A member of the Sime Darby Group

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 8 July 2020 9:44 AM

To: Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>

Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - SFZ821P & SHD3212U (INDIA) ON 28/06/2020 \*\*\* LKK REF:

CC3/III20006792/ba3

From: Jasper Chua (LKK Auto) < <a href="mailto:jasperchua@lkkauto.com">jasperchua@lkkauto.com</a>>

Sent: Wednesday, 8 July 2020 9:43 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>

Cc: 宵珺 © <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SFZ821P & SHD3212U (INDIA) ON 28/06/2020 \*\*\* LKK REF:

CC3/III20006792/ba3

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

WITHOUT PREJUDICE

Dear Caroline,

We have our principal instructions to offer on 50% liability due to both vehicle were coming out from side road.

Thanks.

Best Regards,

Jasper Chua | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: <u>jasperchua@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)