Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 13 July 2020 3:51 PM

To: Sherini Pillai

Cc: Admin A; Jasper Chua (LKK Auto)

Subject: III Ref: MCT20060332 // APPEAL - VIDEO: REQUEST FOR DIRECT SETTLEMENT -

SFZ821P & SHD3212U (INDIA) ON 28/06/2020 *** LKK REF: CC3/III20006792/ba3

Hi Sherini,

We refer to the above matter.

Please be informed that third party is not willing to accept our offer at 50% as our insured driver had cut across the double white line and hit onto third party vehicle.

Kindly advise if we may consider to settle the matter at 100% as our insured cut across the double white line.

Kindly let us have your mandate in Merimen.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 8 July 2020 2:16 PM

To: Jasper Chua (LKK Auto) < jasperchua@lkkauto.com>; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Subject: APPEAL - VIDEO: REQUEST FOR DIRECT SETTLEMENT - SFZ821P & SHD3212U (INDIA) ON 28/06/2020 ***

LKK REF: CC3/III20006792/ba3

Without Prejudice

Dear Jasper

Your Principal's insured, SHD3212U was coming out from the double line, resulting in the collision. Please see the video and screenshots and google map below.

https://www.dropbox.com/s/3qh4e4yhgf8ve3o/20200628 155316DE.avi?dl=0



20200628_155316DE.avi

Shared with Dropbox

www.dropbox.com

SHD3212U should travel within the lane.

Attached photos and google map.

Please review and let us know your Principal's final decision if they agree that liability is in favor to my client to proceed with direct settlement.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941 DID: 6319 0174 Fax: 6479 4601

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 8 July 2020 9:44 AM

To: Foong Shiuh Jye < foong.shiuh.jye@simedarby.com.sg>

Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - SFZ821P & SHD3212U (INDIA) ON 28/06/2020 *** LKK REF:

CC3/III20006792/ba3

From: Jasper Chua (LKK Auto) < jasperchua@lkkauto.com>

Sent: Wednesday, 8 July 2020 9:43 AM

To: PBSP <pml-pbsp@simedarby.com.sg>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>

Cc: 宵珺 © <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SFZ821P & SHD3212U (INDIA) ON 28/06/2020 *** LKK REF:

CC3/III20006792/ba3

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

WITHOUT PREJUDICE

Dear Caroline,

We have our principal instructions to offer on 50% liability due to both vehicle were coming out from side road.

Thanks.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)