



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLC2761R

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Mobile +65 -
Body & Paint Dept Our Dept
PA/TP/0451/2020/NH Email

20-Nov-2020 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMN 905 L, Audi A3 SEDAN 1.0 TFSI.

With reference to the above-mentioned vehicle, no. **SMN 905 L**, claimant, **Mr. Tan Eng Hock**, please find the related document per attached.

1. A copy of the Original invoice no. 85015655 – S\$ 6,781.66.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 360.00 (S\$ 60.00 x 5 Working days + 1 Sunday)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SMN 905 L


AUTHORISATION TO ACT
(AIG Express Third Party Claim)


I, Tan Eng Hock (the third party claimant) of #21 Eros Road
#07-02 SS19929 (address), owner of SMN90SL (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMN90SL that was damaged pursuant to the accident which occurred on 29/6/2020
(date) along PTE Towards City (location) involving vehicle no/s
SLC2761R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 29 (day) of JUNE (month) 2020 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 6781.66 (Repair Cost), S\$ 360.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SMN 905L that was damaged pursuant to the accident which occurred on 29/6/2020 (date) along PTE Towards City (location) involving vehicle no/s SLC 2761R. This is pursuant to the inspection conducted on 29/6/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Tan Eng Hock ("the third party claimant") of vehicle no. SMN 905L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMN 905L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of DECEMBER (month) 20 20 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85015655 Date : 16/11/2020 Order : SMN0905L Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMN905L (V 41616) Regn Date: 24/07/2019 Mileage: 17880 WIP No.: 39444
Model: A3 SEDAN 1.0 TFSI 8VMANG (NAV) Chassis: WAUZZZ8V0K1024973 Engine: CHZ C27357 Dept: U
You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. TO REPAIR REAR LID.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX AND STONE CHIP	500.00	1.00	500.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER, FUSE AND REAY TRAYS,ELECTRICAL AND AUDIO EQUIPMENT.	480.00	1.00	480.00
S	BODYWORK	M: TO CUT OUT AND WELD REAR END PANELLING OUTER	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY REAR END PANELLING OUTER	550.00	1.00	550.00
Q	OTHERS	M: TO REAPPLY PAINT COATING (BY OWNER)	300.00	1.00	300.00
X	A8V5807067G GRU	COVER	1.00	1851.00	1,480.80
X	A8V5807329A	BRACKET	1.00	26.00	20.80
X	A8V5807330A	BRACKET	1.00	27.00	21.60
X	A8V5807521L 9B9	SPOILER	1.00	223.00	178.40
X	A8V5813307	REAR APRON-A/P GT	1.00	355.50	284.40

Parts 1,986.00
Labour 300.00
Sublet 4,052.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,338.00

7% GST 443.66

Grand Total 6,781.66



Received by

For & on behalf of
Premium Automobiles Pte Ltd

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-075890

Date of Request: 29/06/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 29/06/2020
Enquiry By Khoo Zhen Wei
TP Vehicle No. SLC2761R
Accident Date 29/06/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-075890

Date of Request: 29/06/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 29/06/2020
Enquiry By Khoo Zhen Wei
TP Vehicle No. SLC2761R
Accident Date 29/06/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLC2761R	AIG Asia Pacific Insurance Pte. Ltd.	28/05/2020-27/05/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Sunday, August 9, 2020 2:55 PM
To: FAUZAN.FAIZ.10@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT BETWEEN SMN 905L & SLC 2761R ON 29/06/2020

Our Ref: CC3/AIG20006787/Aka3

AHMAD POART BIN ALI IN THE ESTATE OF
[Policy Holder]

ATTN: M FAUZAN BIN M FAIZ

Dear Sir/Madam,

ACCIDENT BETWEEN SMN 905L & SLC 2761R ON 29/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)