

Our Ref : T 0620 / SHC8991B /KS(st)
Your Ref: _____
Date : 7-Jul-2020

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8991B YOUR INSURED SMA7927X
AND OTHER 3 VEHICLES ON 26-Jun-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC8991B which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SMA7927X we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

- 1 Cost of Repair
- 2 6 days Loss of Rental @ \$ 110.67 per day
- 3 Survey Report Fees (*Surveyed by M/s LKK*)
- 4 GIA / LTA Search Fees
- 5 GIA / Police Report Fees
- 6 Towing Fee

\$	1,230.50
\$	664.02
\$	-
\$	7.49
\$	-
\$	-
\$	1,902.01

HIRER'S CLAIM

- 7 6 days Loss of Income @ \$ 80.00 per days

\$	480.00
Total Claims :	\$ 2,382.01

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SMA7927X
- c) GIA / Police report/s of : SHC8991B
- d) Letter of authority from owner / hirer / operator
() Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

COMFORTDELGRO
ENGINEERING

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SHC8991B , SMA7927X , UNKNOWN ... ON 26-Jun-20 13:15
ALONG AYE TO CTE BEFORE BUONA VISTA EXIT

I / We **ONG BOON SENG** (Hirer) NRIC No.: **SXXXX157I**

and/or (Relief) NRIC No.: **SXXXX157I**

Taxi Number **SHC8991B**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):


1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Jun-2020**

Name of Hirer **ONG BOON SENG**

Hirer NRIC **SXXXX157I**

Signature :



Address **9 HOLLAND AVENUE #17-38**
272009

Contact No. **98805295**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,230.50** (Repair Cost), **S\$421.36** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 8991B** that was damaged pursuant to the accident which occurred on **26/06/2020** (date) along **AYE TO CTE BEFORE BUONA VISTA EXIT** (location) involving vehicle no/s **SMA 7927X**. This is pursuant to the inspection conducted on **29/06/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 8991B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 8991B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17th (day) of November (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8991B

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
19.05.2016

CHASSIS CODE
KMHLB41UMGU089827

NO/DATE
91513128 03.07.2020

JOB NO.
305407339

ODOMETER READING

JOB TYPE

Description : 3P 26.06.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,150.00
Add GST @ 7.000 %	80.50
Total Invoice amount	1,230.50

Issued by : KATHERINETAN 03.07.2020 09:54:48
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20060305

Date: 03 July 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	26/06/2020 @ 13:15 hrs
ALONG	AYE TO CTE BEFORE BUONA VISTA EXIT
INVOLVING	SMA7927X, UNKNOWN, UNKNOWN, UNKNOWN

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8991B** (the "Taxi"). The Taxi was hired to **ONG BOON SENG IC NO SXXXX157I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SMA7927X	26 Jun 2020 / 13:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

SHC8991B

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 1 July 2020 5:07 PM
To: suruikun@gmail.com
Subject: ACCIDENT INVOLVING SMA 7927X(AIG) / SHC 8991B/ OTHERS ALONG/ AT AYE TOWARDS MCE LAMP POST 464 ON 26/06/2020

Our Ref: CC4/AIG20006784/T1da3

SU RUIKUN
BLK 324 CLEMENTI AVENUE 5
#06-229
SINGAPORE 120324

Dear Sir/Madam,

ACCIDENT INVOLVING SMA 7927X(AIG) / SHC 8991B/ OTHERS ALONG/ AT AYE TOWARDS MCE LAMP POST 464 ON 26/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 8991B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	29 Jun 2020 17:11	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	29 Jun 2020 17:11	Clm Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	29 Jun 2020 17:11	Clm Created	Reg No: SHC8991B. Acct Date: 2020/06/26. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	29 Jun 2020 17:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	29 Jun 2020 17:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/08	[A] HOW MEI KWAN
6	29 Jun 2020 17:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	29 Jun 2020 17:11	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	29 Jun 2020 17:11	Label Added	(23):Express.	[A] HOW MEI KWAN
9	29 Jun 2020 17:11	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	23 Jul 2020 11:38	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	23 Jul 2020 11:38	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	23 Jul 2020 11:38	Clm Dtl Modified	JPJ Reg. Date: -> 2016/05/19.	[A] JOANNE LEE KHANG MIN
13	23 Jul 2020 11:38	Clm Details Notified		[A] JOANNE LEE KHANG MIN
14	24 Jul 2020 11:18	Adj Mandate Request	Cur.Req:1720.00:Liability: 100% BOLA 28 Quantum: (a)CORw/GST: \$1,230.50 + (b)LOR(3days x \$110.67): \$332.01 + (c)LOI(3days x \$50): \$150.00 + (d)LTA/GIA search fee: \$7.49 = Total: \$1,720.00 2 recommendation repair days + 1PRS = 3days For your approval	[A] CHAN JIA LE
15	30 Jul 2020 23:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/08. Mandate Remarks: Pls negotiate at best subj to billings/docs in order: COR: \$1230.50 LOR: \$166.02 (3days) - less covid subsidy LOI: \$150 LTA: \$7.49 Req for docs etc if there is no subsidy received.	[I] Tan, Bennie-WZ
16	30 Jul 2020 23:05	Adj Mandate Set	Approved:1554.01:Pls negotiate at best subj to billings/docs in order: COR: \$1230.50 LOR: \$166.02 (3days) - less covid subsidy LOI: \$150 LTA: \$7.49 Req for docs etc if there is no subsidy received.	[I] Tan, Bennie-WZ
17	21 Aug 2020 13:14	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/07/08. Mandate Remarks: Pls negotiate at best subj to billings/docs in order: COR: \$1230.50 LOR: \$193.69 (3.5days) - less covid subsidy LOI: \$175 LTA: \$7.49 Req for docs etc if there is no subsidy received.	[I] Tan, Bennie-WZ
18	21 Aug 2020 13:14	Adj Mandate Set	Approved:1606.68:Pls negotiate at best subj to billings/docs in order: COR: \$1230.50 LOR: \$193.69 (3.5days) - less covid subsidy LOI: \$175 LTA: \$7.49 Req for docs etc if there is no subsidy received.	[I] Tan, Bennie-WZ
19	14 Sep 2021 12:22	Adj Mandate Request	Cur.Req:1659.35:Lia:100%Quantum: (a)CORw/GST: \$1,230.50 + (b)LOR(4days x \$55.34): \$221.36 + (c)LOI(4days x \$50): \$200+(d)LTA search fee: \$7.49 = Total: \$1,659.35*recommended 2 repair days + 1PRS + 1sun = 4 days	[A] Jaslin Kok Chin Yi
20	15 Sep 2021 22:12	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/07/08. Mandate Remarks: Final attempt for amicable settle subj to billings/docs in order and less covid relief, LOI subj to not claimed in BI claim Req for docs etc if there is no subsidy received.	[I] Tan, Bennie-WZ
21	15 Sep 2021 22:12	Adj Mandate Set	Approved:1659.35:Final attempt for amicable settle subj to billings/docs in order and less covid relief, LOI subj to not claimed in BI claim Req for docs etc if there is no subsidy received.	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2527873	29 Jun 2020 17:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC8991B	SMA7927X	11.00
2544121	23 Jul 2020	OD/TP Case	Motor	LKK Auto	LKK Auto	SHC8991B	SMA7927X	11.00

	11:38:43	(Adjuster)		Consultants Pte Ltd	Consultants Pte Ltd (HQ)			
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