

Jia Le (LKK Auto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Friday, 21 August 2020 1:15 PM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: 2561821630SG [ACCIDENT INVOLVING VEHICLES SMA7927X AND SHC8991B ON 26/06/2020]
Attachments: ACKNOWLEDGEMENT_EMAIL_TO_AIG_DD_29.06.2020.pdf

Hi Jia Le

Note: TP repairer completed repair 1st July 2020 mid-day though your surveyor conducted survey on 29th June 2020. We can agreeable offer max up 3.5days taking into consideration of survey arrangement.

Any delay due TP administrative process will not be entertained.

Your revised mandate:

COR: \$1230.50
LOR: \$193.69 (3.5days) - less covid subsidy
LOI: \$175
LTA: \$7.49
TOTAL: \$1606.68

**Above mandate subject to all docs/billings in order

*Request for docs etc if there is no covid-19 subsidy received.

Thank you.

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Notification:

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, August 21, 2020 11:28 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: [EXTERNAL] Your ref: 2561821630SG [ACCIDENT INVOLVING VEHICLES SMA7927X AND SHC8991B ON 26/06/2020]

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

TP did not accept the offer and request 5days for LOR and LOI.

They request PRI on 27/06/2020, insurance assign on 29/06/2020 and we surveyed on the same day.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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