

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 10.07.2020

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SGM 6546B / GBF 6967R ON 27.06.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SGM 6546B**, which was involved in the captioned accident with your insured vehicle no: **GBF 6967R**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 2,996.00
2) Loss of Rental	\$ 360.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 3,358.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 29.06.2020

TO : Lompac Insurance Bhd

RE : ACCIDENT INVOLVING VEHICLE NO. SGM 6546 B / GBF 6967R

ALONG Tampines Street 34 @ Blk 372

ON 27.06.2020

I/We, Pang Kok Ling

of (NRIC No./ROC No.) S14515606

of Blk 487B Tampines Street 45 #09-213 Singapore 521489

owner of vehicle no. SGM 6546B in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SGM 6546B at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC00/023433
DATE : 31 AUG 2020

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.


DISCHARGE VOUCHER

I/We, Pang Kok Ling confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBF6967R the sum of Singapore Dollar Three Thousand One Hundred Ninety Only (**\$3,190.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SGM6546B and GBF6967R on 27 June 2020 along TAMPINES STREET 34 @ BLK 372.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ NEW PAL ELECTRICAL SERVICE AND/OR KOH HAN TECK**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **FASTECH AUTO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 04/09/2020
.....
Signature of vehicle owner/Date

Pang Kok Ling
.....
Name of vehicle owner /Date

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn : Motor Claim Department

Tax Invoice : 21869

Date : 10.07.2020
Vehicle No : SGM 6546B
Make/Model : CHEVROLET OPTRA
Chassis/Eng# :
Accident Date : 27.06.2020
Claim No :
Reference : 0620 -21869
Policy No :

		Amount
To proceed on lump sum repair	S\$	2800.00

E. & O. E.

Total : S\$	2800.00
GST @ 7% : S\$	196.00
Amount Due : S\$	2996.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: PANG KOK LING

Invoice : DCR-2020-07-02

Date : 01.07.2020

Agreement No : 21332

Payment Terms: LOD

DESCRIPTION	AMOUNT
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Rental charges for vehicle : <u>SGV 6533R</u> (0620-21869)	\$ 360.00
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Rental Period from <u>29.06.2020</u> to <u>01.07.2020</u> .

E. & O. E.	Total \$ <u>360.00</u>
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LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21332

Name King Kok Ling			REG. No. SEN 6533R		MAKE MODEL:	
ADDRESS			DIESEL		PETROL	E 1/4 1/2 3/4 F
			KM IN		DATE & TIME IN 01.07.2020 @ 12.35pm	
			KM OUT		DATE & TIME OUT 29.06.2020 @ 11.18am	
			KM DRIVEN		TIME USED	
NAMED DRIVER						
DRIVING LICENCE NO S1451560G	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@SS	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	2 DAYS		@SS 180.00	\$ 360.00
ADD NAMED DRIVER			WEEKS		@SS	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@SS	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL	
IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No Service on Public Holiday and Sunday. EXCESS: *Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200 ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair.					TOTAL RENTAL \$ 360.00	
					DELIVERY FEE	
					COLLECTION FEE	
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)						
PER DAY \$ PER WEEK \$ PER MONTH \$						
PREPAYMENT					TOTAL CHARGE	
CHECK					DEPOSIT	
CASH						
RECEIPT NO.					NETT CHARGE	
AMOUNT DUE / REFUND						

Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X _____
DYNAMIC CAR RENTAL

X _____
RENTER'S/DRIVER'S SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-075983
Date of Request: 29/06/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/06/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. GBF6967R
Accident Date 27/06/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF6967R	Lonpac Insurance Bhd	17/02/2020-16/02/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-075983

Date of Request: 29/06/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 29/06/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. GBF6967R
Accident Date 27/06/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

RE: <SEEK MANDATE> Direct Settlement - Accident Involving GBF 6967R (OI : LPC - 20/20/20/VC00/023433 AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020 [External Confidential]

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Mon 3/8/2020 12:02 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 27 July 2020 8:51 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: <SEEK MANDATE> Direct Settlement - Accident Involving GBF 6967R (OI : LPC - 20/20/20/VC00/023433 AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020 [External Confidential]

Your ref : **20/20/20/VC00/023433**

Our ref : CC6/LPC20006779/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF6967R (LONPAC) AND SGM6546B(TP) ON 27/06/2020

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at **\$3,198.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,115.35	\$ 2,996.00
2. Loss of Rental (2days x \$180.00)	\$ 360.00	\$ 200.00 (2days x \$100.00)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 10,477.35	\$ 3,198.00

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 7 July 2020 3:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving GBF 6967R (OI : LPC - 20/20/20/VC00/023433 AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020 [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong

Thanks for the documents and we appreciate if you can propose direct settlement with the workshop.

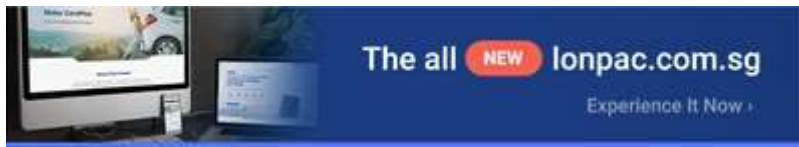
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 7 July 2020 3:05 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving GBF 6967R (OI : LPC - 20/20/20/VC00/023433 AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020 [External Confidential]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 3 July 2020 12:20 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBF 6967R (OI : LPC - 20/20/20/VC00/023433 AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020 [External Confidential]

Lonpac External - Confidential

Dear Su Li

Please see attachment for a copy of Insd's GIA report for your perusal.

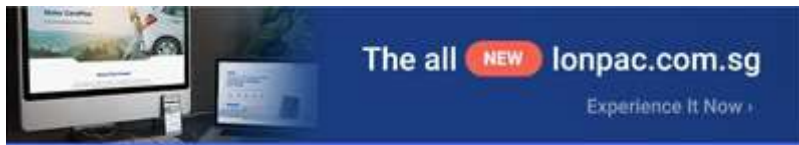
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Tuesday, 30 June 2020 1:09 pm

To: 'Su Li (LKK Auto)' <suli@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF 6967R (OI : LPC - 20/20/20/VC00/023433 AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020 [External Confidential]

Lonpac External - Confidential

Dear Su Li

Please be advised that our insured has yet to report the accident and we have wrote to them to do so.

We will let you have the report once they have done so.

Thanks.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 30 June 2020 10:56 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBF 6967R (OI : LPC - TBA) AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLT 8053Y at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)