

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 27 July 2020 8:51 AM
To: KENNY LIM CHING GHEE
Cc: Admin A; MT_Claim_SG
Subject: <SEEK MANDATE> Direct Settlement - Accident Involving GBF 6967R (OI : LPC - 20/20/20/VC00/023433 AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020 [External Confidential]
Attachments: LKK Survey Report & Photos.pdf; TP LOD(SGM6546B).pdf

Your ref : **20/20/20/VC00/023433**
Our ref : CC6/LPC20006779/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF6967R (LONPAC) AND SGM6546B(TP) ON 27/06/2020

We refer to the above matter.

This is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer **"Fastech Auto Pte Ltd"** at **\$3,198.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 10,115.35	\$ 2,996.00
2. Loss of Rental (2days x \$180.00)	\$ 360.00	\$ 200.00 (2days x \$100.00)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 10,477.35	<u>\$ 3,198.00</u>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 7 July 2020 3:29 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving GBF 6967R (OI : LPC - 20/20/20/VC00/023433 AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020 [External Confidential]

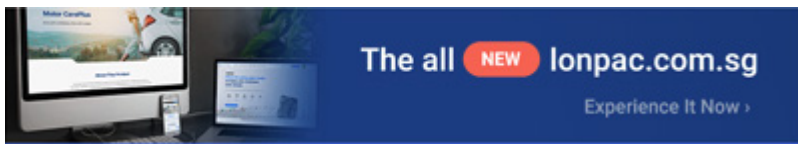
Lonpac External - Confidential

Dear Hsiao Tong

Thanks for the documents and we appreciate if you can propose direct settlement with the workshop.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 7 July 2020 3:05 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: Direct Settlement - Accident Involving GBF 6967R (OI : LPC - 20/20/20/VC00/023433 AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020 [External Confidential]

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 3 July 2020 12:20 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF 6967R (OI : LPC - 20/20/20/VC00/023433 AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020 [External Confidential]

Lonpac External - Confidential

Dear Su Li

Please see attachment for a copy of Insd's GIA report for your perusal.

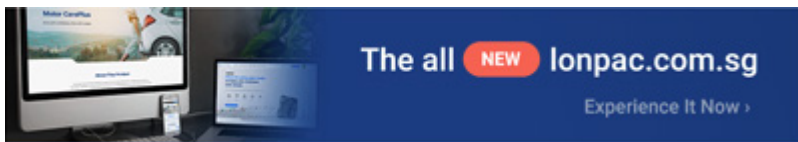
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: KENNY LIM CHING GHEE

Sent: Tuesday, 30 June 2020 1:09 pm

To: 'Su Li (LKK Auto)' <suli@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF 6967R (OI : LPC - 20/20/20/VC00/023433 AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020 [External Confidential]

Lonpac External - Confidential

Dear Su Li

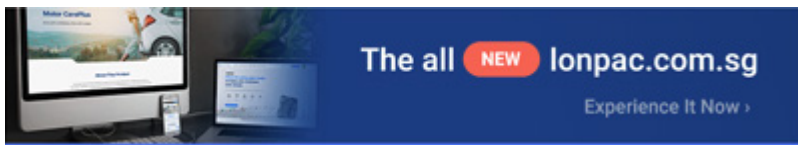
Please be advised that our insured has yet to report the accident and we have wrote to them to do so.

We will let you have the report once they have done so.

Thanks.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 30 June 2020 10:56 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBF 6967R (OI : LPC - TBA) AND SGM 6546B (TP : LKK REF - CC6/LPC20006779/Ups3) on 27/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLT 8053Y at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)