

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 15.07.2020

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES : SMQ 2213X / GBD 387P ON.25.06.2020**

---

We are the authorized repair workshop for the owner of motor vehicle no: **SMQ 2213X** , which was involved in the captioned accident with your insured vehicle no: **GBD 387P** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 5,885.00
2) Loss of Rental	\$ 720.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 6,607.00</u>

We enclosed herewith the following documents to support the claims:

- |                         |                                   |
|-------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result    | d) Letter Authorisation , etc     |
| e) GIA Report           | f) I/C & Driving Licence          |
| g) Insurane Certificate | h) Vehicle Registration Log Card  |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 29.06.2020

TO : China Taiping Insurance (Singapore) Pte. Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SMQ 2213X / GBD 387P

ALONG Upper East Coast Rd (Junc of Palm Drive)

ON 25.06.2020

I/We, Mohammed Zaheer Minhas

of (NRIC No./ROC No.) S7311675 I

of 5 Siglap Road #23-44 Singapore 448908

owner of vehicle no. SMQ 2213X in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SMQ 2213X at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



X

Owner

Name of Owner :

Mohammed Zaheer Minhas



\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3079331900

Claim No : SNM20D202272/C02

Claimant : MOHAMMED ZAHEER MINHAS

Amount : S\$6,367.00

DOLLARS SIX THOUSAND THREE HUNDRED AND SIXTY SEVEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMQ 2213X

Insured Vehicle No. : GBD 387P

Date of Loss : 25/06/2020

Place of Accident : UPPER EAST COAST RD (JUNC OF PALM DRIVE)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HIROHISA VENDING PTE LTD

Driver Name : LIN HTIN KYAW

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,885.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	480.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	S\$	6,367.00
	=====	

---

Claimant Name : MOHAMMED ZAHEER MINHAS

NRIC No : SXXXX675I

Signature : 

Date : 30.10.2020

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21865

Date : 15.07.2020

Vehicle No : SMQ 2213X

Make/Model : Toyota Harrier

Chassis/Eng# :

Accident Date : 25.06.2020

Claim No :

Reference : 0620 -21865

Policy No :

---

	Amount
To proceed on lump sum repair	S\$ 5500.00

---

E. & O. E.

Total : S\$ 5500.00

GST @ 7% : S\$ 385.00

*Amount Due* : **S\$ 5885.00**

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: MOHAMMED ZAHEER MINHAS

Invoice : DCR-2020-07-04

Date : 02.07.2020

Agreement No : 21328

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM 3489G</u> ( 0620-21865 )	\$ 720.00
Rental Period from <u>29.06.2020</u> to <u>02.07.2020</u> .	

E. & O. E.

Total \$ 720.00

JENNY LAW  
for Dynamic Car Rental



# Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. **21328**

Name <b>Mohammed Zaheer Minhas (S73116751)</b>			REG. No. <b>SMH 34896</b>		MAKE MODEL:	
ADDRESS <b>5 Siglap Road #23-44</b>					DIESEL	
<b>Singapore 448908</b>					PETROL	
			KM IN		DATE & TIME IN <b>02.07.2020 @ 11.20 am</b>	
			KM OUT		DATE & TIME OUT <b>29.06.2020 @ 9.00 am</b>	
			KM DRIVEN		TIME USED	
NAMED DRIVER <b>Fatima Minhas</b>						
DRIVING LICENCE NO <b>S 767 SS 34E</b>	DATE OF EXPIRY	PLACE OF ISSUE	HOURS		@SS	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	<b>4</b> DAYS		@SS <b>180.00</b> <b>\$720.00</b>	
ADD NAMED DRIVER			WEEKS		@SS	
DRIVING LICENCE NO	DATE OF EXPIRY	PLACE OF ISSUE	MONTHS		@SS	
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)			
IMPORTANT NOTES:			SUB-TOTAL			
<p>This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I &amp; II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses.</p> <p>Vehicle return during office hour only. No Service on Public Holiday and Sunday.</p> <p>EXCESS:</p> <p>*Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200</p> <p>ADDITIONAL CONDITIONS:</p> <p>* Geographical areas: Singapore &amp; West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license.</p> <p>* Additional Own Damage Excess of \$51,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license.</p> <p>* Additional All Claims excess of \$52,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license.</p> <p>* Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses.</p> <p>* Hirer is liable to pay first \$4000 under section I &amp; II in any accident plus loss of earning while damage vehicle is under repair.</p> <p>Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.</p>			TOTAL RENTAL <b>\$720.00</b>			
			DELIVERY FEE			
			COLLECTION FEE			
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)			
			PER DAY PER WEEK PER MONTH			
			PER DAY PER WEEK PER MONTH			
			PREPAYMENT TOTAL CHARGE			
			CHECK DEPOSIT			
			CASH			
			RECEIPT NO. NETT CHARGE			
			AMOUNT DUE / REFUND			

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE

DAY OF

**X**   
DYNAMIC CAR RENTAL

**X** **Fatima Minhas**  
RENTOR'S/DRIVER'S SIGNATURE





RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-075153

Date of Request: 25/06/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 25/06/2020  
Enquiry By Tang Kok Wee, Allan  
Vehicle No. GBD387P  
Accident Date 25/06/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD387P	China Taiping Insurance (Singapore) Pte. Ltd.	08/11/2019-07/11/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-075153

Date of Request: 25/06/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-48  
AutoBay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 25/06/2020  
Enquiry By Tang Kok Wee, Allan  
Vehicle No. GBD387P  
Accident Date 25/06/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC6/CTI20006778/Ues3**

27 JULY 2020

**HIROHISA VENDING PTE LTD**  
8 JALAN KILANG TIMOR  
#01-04 KEWALRAM HOUSE  
SINGAPORE 159305

Dear Sir/Madam,

**ACCIDENT INVOLVING GBD 387P AND SMQ 2213X ON 25/06/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

*asher*

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

**RE: [MANDATE REQUEST] Re: SNM20D202272/C02. FW: Direct Settlement - Accident Involving GBD 387P (OI : CTI - TBA) and SMQ 2213X (TP : LKK REF - CC6/CTI20006778/Ues3) on 25/06/2020 / BOON SEN**

Cecilia Low <cecilia.low@sg.cntaiping.com>

Tue 9/29/2020 11:38 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Dear Asher

Please proceed to negotiate as proposed, up to \$6,367.00.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**

Senior Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Sent:** Thursday, 10 September 2020 9:55 PM

**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** [MANDATE REQUEST] Re: SNM20D202272/C02. FW: Direct Settlement - Accident Involving GBD 387P (OI : CTI - TBA) and SMQ 2213X (TP : LKK REF - CC6/CTI20006778/Ues3) on 25/06/2020 / BOON SEN

Your ref : SNM20D202272/C02

Our ref : CC6/CTI20006778/Ues3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$6,367.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 31,383.34	\$ 5,885.00
2. Loss of Rental (4days x \$180)	\$ 720.00	\$ 480.00
3. LTA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 32,105.34</b>	<b>\$ 6,367.00</b>



Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Sent:** Friday, July 3, 2020 6:02 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM20D202272/C02. FW: Direct Settlement - Accident Involving GBD 387P (OI : CTI - TBA) and SMQ 2213X (TP : LKK REF - CC6/CTI20006778/Ues3) on 25/06/2020 / BOON SEN

Dear Su Li

Please refer to attached SAS.  
Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**

Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

---

**From:** Claims Dept of CTI

**Sent:** Tuesday, 30 June 2020 6:02 PM

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com); Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R:SNM20D202272/GBD387P/LOWCT / FW: Direct Settlement - Accident Involving GBD 387P (OI : CTI - TBA) and SMQ 2213X (TP : LKK REF - CC6/CTI20006778/Ues3) on 25/06/2020 / BOON SEN

Dear all,

Pls note that officer in charge for this case is Cecilia Low 63896530.

Claim no: SNM20D202272/GBD387P/LOWCT.

Dear Cecilia,

Pls revert LKK.

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, June 30, 2020 11:55 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBD 387P (OI : CTI - TBA) and SMQ 2213X (TP : LKK REF - CC6/CTI20006778/Ues3) on 25/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMQ 2213X at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support



**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)