

Su Li (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Friday, 3 July 2020 6:02 PM
To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)
Subject: RE: SNM20D202272/C02. FW: Direct Settlement - Accident Involving GBD 387P (OI : CTI - TBA) and SMQ 2213X (TP : LKK REF - CC6/CTI20006778/Ues3) on 25/06/2020 / BOON SEN
Attachments: SAS - GBD387P.pdf

Dear Su Li

Please refer to attached SAS.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Claims Dept of CTI
Sent: Tuesday, 30 June 2020 6:02 PM
To: suli@lkkauto.com; admin-a@lkkauto.com; AsherSng@lkkauto.com; Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R:SNM20D202272/GBD387P/LOWCT / FW: Direct Settlement - Accident Involving GBD 387P (OI : CTI - TBA) and SMQ 2213X (TP : LKK REF - CC6/CTI20006778/Ues3) on 25/06/2020 / BOON SEN

Dear all,

Pls note that officer in charge for this case is Cecilia Low 63896530.

Claim no: SNM20D202272/GBD387P/LOWCT.

Dear Cecilia,

Pls revert LKK.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, June 30, 2020 11:55 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD 387P (OI : CTI - TBA) and SMQ 2213X (TP : LKK REF - CC6/CTI20006778/Ues3) on 25/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMQ 2213X at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)