

## Shirley Hiew (LKK Auto)

**From:** Sundari Nagarajan - III <sundari@iii.com.sg>  
**Sent:** Monday, 6 July 2020 10:17 am  
**To:** Jessie Ong; Mekavathanan Sarangapani  
**Cc:** SUR; Shirley Hiew (LKK Auto); Steve Chen (LKK Auto); ezel@panpacificleasing.com.sg; edmund@panpacificleasing.com.sg  
**Subject:** III Ref:MFL2020D0001191/sn;; GBH7503D OD (III) DOA - 28/06/2020

Dear Jessie

We refer to our telephone conversation a while ago. Please note that the claim has already been approved back on 3.7.20 itself

### Claim Audit

<< Claim Subfolder		Get Detailed Audit	
AUDIT TRAIL			
No.	On	Audit	Remarks
1	29 Jun 2020 14:51	Clim Veh Model Changed	(206568) NISSAN NV350 2.5 PANEL VAN 5MT 5DR (M).
2	29 Jun 2020 14:51	Clim Created	Reg No: GBH7503D. Policy No: D19MFL0005549. Acct Date: 2020/06/28. Claim Type: OD. Insurer: India I Ltd (HQ)
3	29 Jun 2020 14:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):
4	29 Jun 2020 14:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/08
5	29 Jun 2020 14:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.
6	30 Jun 2020 08:57	Clim 1st Attended By	
7	30 Jun 2020 08:57	Personnel Assignment Changed	PIC: [None] -> Sundari Nagarajan. Manager: [None] -> Mekavathanan Sarangapani.
8	30 Jun 2020 08:57	Ins Claim Assignment	(Survey:External Adj)
9	02 Jul 2020 21:17	Ins Subfolder Resv Updated	
10	02 Jul 2020 21:17	Clim No. Updated	Claim No.: -> MFL2020D0001191.
11	02 Jul 2020 21:17	Ins Claim Registration (Manual)	Registered & Approved: (ClimNo:MFL2020D0001191)
12	03 Jul 2020 10:31	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/07/08
13	03 Jul 2020 10:32	Adj Mandate Request	Cur.Reg:12000.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. REPAIRER AGREED TO UNDERTA
14	03 Jul 2020 17:49	Clim Registration Modified	Excess: -> 1500.00.
15	03 Jul 2020 17:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/08. Mandate Remarks: Excess \$1500/-
16	03 Jul 2020 17:49	Adj Mandate Set	Approved:12000.00:Excess \$1500/-

Regards,

**Sundari Nagarajan**

Motor & Work Injury Claims Department  
India International Insurance Pte Ltd  
64, Cecil Street, #04/#05 IOB Building  
Singapore 049711  
DID: 63476071  
FAX: 62244174  
[sundari@iii.com.sg](mailto:sundari@iii.com.sg)  
[www.iii.com.sg](http://www.iii.com.sg)  
Regn No.: 198703792K

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**From:** Jessie Ong [mailto:jessie.ong@panpacificleasing.com.sg]  
**Sent:** Wednesday, 1 July, 2020 12:06 PM  
**To:** Mekavathanan Sarangapani <mekavathanan@iii.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>  
**Cc:** 'SUR' <sur@lkkauto.com>; 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; 'Steve Chen (LKK Auto)' <SteveChen@lkkauto.com>; ezel@panpacificleasing.com.sg; edmund@panpacificleasing.com.sg  
**Subject:** RE: GBH7503D OD (III) DOA - 28/06/2020

Dear Sundari,

As spoken with Meka, regarding the repair cost.

We will undertake the amount of Lumpsum \$12,000 (before excess & GST) for this case.

Kindly advise once its authorised for repair.

Thanks

Regards,  
**Jessie Ong**  
*Accident Claim Supervisor*  
Tel: +65 8721 3003  
| [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)



**PAN PACIFIC VAN & TRUCK LEASING PTE LTD**  
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56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775  
[www.PanPacificLeasing.com.sg](http://www.PanPacificLeasing.com.sg)

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**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Tuesday, June 30, 2020 4:42 PM  
**To:** [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** GBH 7503D OD (III) DOA - 28/06/2020

Dear Jessie,

According to our surveyor, the economical repair limit is at \$ 24,000/-(subjected to insurance's approval), please check if able to repair within the amount.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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