

## Summer Lee (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Monday, 29 June, 2020 1:55 PM  
**To:** Operation / Candy Ong; Admin-D (LKKAuto (admin-d@lkkauto.com)); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))  
**Cc:** Zheng Hanyang; Phoebe Xie  
**Subject:** RE: Claims ref no. CDMCG20000835 ACCIDENT INVOLVING VEHICLE NO.: GBF603E & GBH5905R ON 24/06/2020 ALONG CARPARK OF BLK 5 ANG MO KIO IND PARK 2A

Date Classification : Confidential, C3

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Operation / Candy Ong <operation@tlauto.com.sg>  
**Sent:** Monday, 29 June 2020 1:48 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** RE: Claims ref no. CDMCG20000835 ACCIDENT INVOLVING VEHICLE NO.: GBF603E & GBH5905R ON 24/06/2020 ALONG CARPARK OF BLK 5 ANG MO KIO IND PARK 2A

Dear Pauline,

We hereby confirm and agreed to nominate LKK Auto Consultants Pte Ltd to conduct the a PRI survey of our client's vehicle

Best Regards,  
Candy Ong  
Tong Luck Auto Pte Ltd

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]  
**Sent:** Monday, June 29, 2020 1:41 PM  
**To:** [operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)  
**Cc:** Zheng Hanyang <[hanyang.zheng@ergo.com.sg](mailto:hanyang.zheng@ergo.com.sg)>; Phoebe Xie <[phoebe.xie@ergo.com.sg](mailto:phoebe.xie@ergo.com.sg)>  
**Subject:** Claims ref no. CDMCG20000835 ACCIDENT INVOLVING VEHICLE NO.: GBF603E & GBH5905R ON 24/06/2020 ALONG CARPARK OF BLK 5 ANG MO KIO IND PARK 2A

Date Classification : Confidential, C3

Dear Candy,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Operation / Candy Ong <[operation@tlauto.com.sg](mailto:operation@tlauto.com.sg)>

**Sent:** Monday, 29 June 2020 11:28 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** RE: ACCIDENT INVOLVING VEHICLE NO.: GBF603E & GBH5905R ON 24/06/2020 ALONG CARPARK OF BLK 5 ANG MO KIO IND PARK 2A

Dear All,

We have our client's instruction to notify you the above accident

Please find attached documents for your information and necessary action

The vehicle is now garage at our workshop

Kindly let us have your surveyor list and arrange for the PRI survey of our client's vehicle at an earlier date

Best Regards,

Candy Ong

Tong Luck Auto Pte Ltd

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