

Summer Lee (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 29 June, 2020 11:04 AM
To: Nancy Lam; Hwang, Shiang Yi; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; sur@lkkauto.com
Cc: Corene Chong; Celeste Ng; Tang Hui Ting
Subject: PRI(LKK/KK) \ CMTD2001929/SYH - SJK7856A (SOMPO) & GBE6541R (EMS) - DOA 27/06/2020 TO ISSUE PRI
Attachments: DRAFT REPORT.pdf; E M Auto - PRI (Sompo)(GBE6541R).pdf

Without Prejudice

Our Reference: CMTD2001929/SYH
Your Reference: AJ.tk.EMS (GBE6541R)

Hi Nancy,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange Mr. Kenneth Kong to survey **GBE6541R** on a without prejudice and any admission of liability basis.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg .

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Nancy Lam [mailto:nancy@crossbordersllc.com]
Sent: Monday, June 29, 2020 10:22 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>
Subject: RE: PRI \ CMTD2001929/SYH - SJK7856A (SOMPO) & GBE6541R (EMS) - DOA 27/06/2020 TO ISSUE PRI

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Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear sir

1. We refer to your email dated as below.
2. Our client objects appointing your surveyors as a single joint expert.
3. We propose one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:-

- | | |
|---------------------|---|
| 1) Dave Chang | Sincere Appraisal Services |
| 2) Ong Ah Keng Kent | KTO Automobile Assessors |
| 3) Alan Cheong | CL Appraiser Pte Ltd |
| 4) Yap Teck Chye | MC-Coy Appraiser Pte Ltd |
| 5) Andrew How | Prominent Appraiser Services |
| 6) Marc Ananda | United Appraisal and Management Pte Ltd |
| 7) Dennis Yap | PAL'S Appraiser Pte Ltd |
| 8) Yap Teck Lee | LCW Appraiser Pte Ltd |

9) Dixon Yeo
10) T.T. Rajan

Treasure Appraiser Pte Ltd
ST Appraisal Services

4. Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 29 June 2020 10:16 am
To: Nancy Lam <nancy@crossbordersllc.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>
Subject: PRI \ CMTD2001929/SYH - SJK7856A (SOMPO) & GBE6541R (EMS) - DOA 27/06/2020 TO ISSUE PRI

Our Reference: CMTD2001929/SYH
Your Reference: AJ.tk.EMS (GBE6541R)

Without Prejudice
EMAIL ONLY

Date: 29/06/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S CROSSBORDERS LLC

Dear Nancy,

ACCIDENT INVOLVING SJK7856A & GBE6541R ON 27.06.2020

We refer to your Notice of Accident dated 29/06/2020.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Nancy Lam [<mailto:nancy@crossbordersllc.com>]

Sent: Monday, June 29, 2020 9:36 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>

Subject: Our Client's vehicle no. GBE6541R (EMS) - YOUR INSURED - SJK7856A (SOMPO)- DOA 27/06/2020 TO ISSUE PRI

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Dear Sir

Please find attached our PRI notice dated 29 June 2020 for your kind attention.

Thank You.

Regards
Nancy Lam
TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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