Su Li (LKK Auto)

Subject: FW: PRE-INSPECTION FOR SKV8763H INVOLVING GBF7327H ALONG SENG POH ROAD

ON 24.06.20 - EQ's REF: DM20HO00943/SG

Attachments: GBF7327G.PDF

From: Janice Goh < janice.goh@eqinsurance.com.sg>

Sent: Monday, 29 June, 2020 8:02 AM

To: assignments assignments@lkkauto.com>

Subject: RE: PRE-INSPECTION FOR SKV8763H INVOLVING GBF7327H ALONG SENG POH ROAD ON 24.06.20 - EQ's REF:

DM20HO00943/SG

Hi LKK

Please find attached insured's report for your kind attention.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conc

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg



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you've got a friend

From: Janice Goh

Sent: Friday, June 26, 2020 5:27 PM

To: assignments <assignments@lkkauto.com>

Subject: FW: PRE-INSPECTION FOR SKV8763H INVOLVING GBF7327H ALONG SENG POH ROAD ON 24.06.20 - EQ's REF:

DM20HO00943/SG

Hi LKK

Please assist to arrange TP PRI.

Attach is a copy of TP's GIA report for your kind attention.

Our insured has not reported the accident to us yet.

Thank you.

Announcement

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From: Janice Goh

Sent: Friday, June 26, 2020 5:23 PM

To: 'Xinya Auto Services' < xinyaauto@singnet.com.sg>

Subject: RE: PRE-INSPECTION FOR SKV8763H INVOLVING GBF7327H ALONG SENG POH ROAD ON 24.06.20 - EQ's REF:

DM20HO00943/SG

Without Prejudice

Hi May

Thank you for your email.

We will appoint LKK for the PRI and they will be contacting you shortly.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" - except most of us are on a Work-From-Home arrangement -reachabl

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Regards

Janice Goh

Executive | Claims



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From: Xinya Auto Services [mailto:xinyaauto@singnet.com.sg]

Sent: Friday, June 26, 2020 5:00 PM

To: Janice Goh < janice.goh@eqinsurance.com.sg>

Subject: RE: PRE-INSPECTION FOR SKV8763H INVOLVING GBF7327H ALONG SENG POH ROAD ON 24.06.20

Hi, Janice

Attach GIA Report.

From: Janice Goh [mailto:janice.goh@eqinsurance.com.sg]

Sent: Friday, June 26, 2020 4:12 PM

To: Xinya Auto Services < xinyaauto@singnet.com.sg>

Subject: RE: PRE-INSPECTION FOR SKV8763H INVOLVING GBF7327H ALONG SENG POH ROAD ON 24.06.20

Without Prejudice

Hi May

Could you provide a copy of your client's GIA report to us.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conc

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190 www.eqinsurance.com.sg





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From: Xinya Auto Services [mailto:xinyaauto@singnet.com.sg]

Sent: Friday, June 26, 2020 3:43 PM

To: Janice Goh < janice.goh@eqinsurance.com.sg>

Subject: FW: PRE-INSPECTION FOR SKV8763H INVOLVING GBF7327H ALONG SENG POH ROAD ON 24.06.20

Hi, Janice

Kindly arrange LKK to pre-inspection.

Thank you Regards may

From: Xinya Auto Services [mailto:xinyaauto@singnet.com.sg]

Sent: Friday, June 26, 2020 1:27 PM

To: 'Joel Goh' < joel.goh@eqinsurance.com.sg>

Subject: RE: PRE-INSPECTION FOR SKV8763H INVOLVING GBF7327H ALONG SENG POH ROAD ON 24.06.20

Hi, Joel

Noted.

Kindly arrange for LKK to pre-inspect.

Thank you Regards may

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Friday, June 26, 2020 1:14 PM

To: Xinya Auto Services < xinyaauto@singnet.com.sg > Cc: Janice Goh < janice.goh@eqinsurance.com.sg >

Subject: RE: PRE-INSPECTION FOR SKV8763H INVOLVING GBF7327H ALONG SENG POH ROAD ON 24.06.20

Without Prejudice Save As To Costs

Dear May

Kindly send all PRS request to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the

appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd
Tel: 6255 0808	Tel: 6286 0155
Fax: 6849 9155	Fax: 6284 1539
	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services
Tel: 6281 6690 / 62832866	Tel: 6293 4822
Fax: 6281 8748	Fax: 6296 3283
Contact Person: Amy/ Grace	Contact Person: Sharon
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 6748 6076	Tel: 6256 3561
Fax: 6748 0361	Fax: 6741 4108
Contact Person: Elson/Elgene	
7) JP Knights Pte Ltd	8) Appraisals Associates Pte Ltd
Tel: 6345 0068	Tel : 6747 2822
Fax: 6344 5328	Fax: 6747 0070
9) Infiniti Appraisal Service	10) Formteam Adjusters Pte Ltd
Tel : 9668 4818/9009 9001	Tel: 6509 1788
Fax: 6458 7432	Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conc

Best Regards, Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





From: Xinya Auto Services [mailto:xinyaauto@singnet.com.sq]

Sent: Thursday, June 25, 2020 5:11 PM

To: Joel Goh

Subject: PRE-INSPECTION FOR SKV8763H INVOLVING GBF7327H ALONG SENG POH ROAD ON 24.06.20

Hi, Joel

Pls. arrange for pre-inspection

Thank you Regards may



Virus-free. www.avg.com