

Summer Lee (LKK Auto)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 29 June, 2020 9:49 AM
To: assignments
Subject: FW: Our Ref: D19002751MFSH Your Ref: CS3/FCI19007472/T1cd3s2 DOA: 23/04/2019 Our Veh No: SHD 8507L || To advise quantum & repair days
Attachments: LKKPHOTO(2).PDF; LKKPHOTO(3).PDF; Survey Report.PDF; LKKPHOTO(1).PDF; 1. LOD.pdf

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Monday, 29 June 2020 8:54 AM
To: SUR <sur@lkkauto.com>
Cc: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Serene Ler <Serener@msfirstcapital.com.sg>
Subject: FW: Our Ref: D19002751MFSH Your Ref: CS3/FCI19007472/T1cd3s2 DOA: 23/04/2019 Our Veh No: SHD 8507L || To advise quantum & repair days


Without Prejudice

Dear Mei Kwan / SUR team,

Would appreciate if you can assist to advise us a reasonable quantum and repair days.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, June 22, 2020 9:18 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Our Ref: D19002751MFSH Your Ref: CS3/FCI19007472/T1cd3s2 DOA: 23/04/2019 Our Veh No: SHD 8507L || To advise quantum & repair days

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi SUR team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Monday, 22 June, 2020 9:08 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: Our Ref: D19002751MFSH Your Ref: CS3/FCI19007472/T1cd3s2 DOA: 23/04/2019 Our Veh No: SHD 8507L || To advise quantum & repair days

Without Prejudice

Dear Sirs,

This case was surveyed by Mr Taufikh.

Would appreciate if you can assist to provide a reasonable quantum and repair days.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

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