

## Asher Sng (LKKAUTO)

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**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Thursday, 12 August 2021 5:24 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Khoo, Kay-Eng  
**Subject:** RE: REF:9519037356SG

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Asher,

Such scenario is red flag and should be escalated to us for investigation. Please take note for future cases.

You may submit the wp for this matter as claimant have revert OD and we have received subrogation claim from TP insurer.

Kind Regards,  
Saliha

*Advanced Leave Notification:*

**Saliha Syed Yusoff (Ms)**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1917  
[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Thursday, August 12, 2021 5:20 PM  
**To:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

**Cc:** Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

**Subject:** [EXTERNAL] RE: REF:9519037356SG

**This message is from an external sender; be cautious with links and attachments.**

Hi Saliha,

We refer to the email below.

We only manage to contact insured about the reporting but not the accident as insured not aware of the accident as reported.

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>

**Sent:** Thursday, 12 August 2021 5:03 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Khoo, Kay-Eng <[Kay-Eng.Khoo@aig.com](mailto:Kay-Eng.Khoo@aig.com)>

**Subject:** RE: REF:9519037356SG

**Importance:** High

Dear Asher,

From JPK's finding, Mr Aravind was not the driver at the material time and his identity has been misused for the rental of the vehicle.

As highlighted before, from the witness AVF, insured vehicle seen to be driven in suspicious manner and there was no accident description provided in the GIA report.

Please confirm if any phone calls/investigation were made to establish the facts leading to the accident.

Kind Regards,  
Saliha

*Advanced Leave Notification:*

**Saliha Syed Yusoff (Ms)**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
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[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Syed-Yusoff, Saliha  
**Sent:** Friday, April 30, 2021 5:47 PM  
**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: REF:9519037356SG

Dear Asher,

Please assist to purchase PIR and bill AIG accordingly.

Kind Regards,  
Saliha

*Advanced Leave Notification:*

**Saliha Syed Yusoff (Ms)**

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
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**From:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Friday, April 30, 2021 3:00 PM  
**To:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Subject:** [EXTERNAL] RE: REF:9519037356SG

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Hi Saliha,

We refer to the email below.

We have check with the repairer there is no PIR till date.

Third party / witness video have uploaded in merimen earlier for your easy reference.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Syed-Yusoff, Saliha <[Saliha.Syed-Yusoff@aig.com](mailto:Saliha.Syed-Yusoff@aig.com)>  
**Sent:** Friday, 30 April 2021 2:43 PM  
**To:** Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** REF:9519037356SG

Hi Asher,

I have mistaken this file with another matter. It should be 'please advise if there's any PIR' as OIV seem to have lost control and it was not the hirer that lodged police report.

32	27 Apr 2021 10:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/0
33	27 Apr 2021 10:07	Adj Mandate Set	Maintained:please advise if there's a
34	27 Apr 2021 10:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:202
35	27 Apr 2021 10:29	Adj Mandate Set	Maintained:no survey photos upload

We just want to ensure it's genuine case of vehicle losed control; not other reason.

Kind Regards,  
Saliha

*Advanced Leave Notification:*

**Saliha Syed Yusoff (Ms)**

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