

Re: Liability for SLH4092Z Your ref: GBK3417E Our ref: SLH4092Z D.O.A: 23/06/2020 \*\*\*  
LKK REF: CC4/AIG20006693/ea3

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Fri 12/18/2020 11:14 AM

To: City Auto <cityauto@singnet.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Merry Christmas*  
— & —  
HAPPY NEW YEAR!



**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** City Auto <cityauto@singnet.com.sg>  
**Sent:** Friday, December 18, 2020 10:15 AM  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Liability for SLH4092Z Your ref: GBK3417E Our ref: SLH4092Z D.O.A: 23/06/2020 \*\*\* LKK REF: CC4/AIG20006693/ea3

**Resend.**

Dear Sir/Mdm,

Please let us know any outcome for this case?

Thank you.

**Best Regards,**

*Tronica Law*  
City Auto Pte Ltd  
Blk 8 Sin Ming Industrial Estate,  
#01-60/62 Sin Ming Road,  
Singapore 575643  
Tel : 6453 1235  
Fax : 6453 7944

---

**From:** Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Wednesday, 5 August, 2020 9:16 AM  
**To:** City Auto  
**Cc:** Admin A  
**Subject:** Re: Liability for SLH4092Z Your ref: GBK3417E Our ref: SLH4092Z D.O.A: 23/06/2020 \*\*\* LKK REF: CC4/AIG20006693/ea3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir,

We refer to the email below.

We are still pending for our insured report. Shall revert to you once we received our insured report.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>

**Sent:** Wednesday, August 5, 2020 9:12 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Liability for SLH4092Z Your ref: GBK3417E Our ref: SLH4092Z D.O.A: 23/06/2020 \*\*\* LKK REF: CC4/AIG20006693/ea3

Dear Sir/Mdm,

Any outcome for this case?

**Best Regards,**

*Vronica Law*

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

---

**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Friday, 24 July, 2020 9:20 AM

**To:** City Auto

**Cc:** Admin A

**Subject:** Re: Liability for SLH4092Z Your ref: GBK3417E Our ref: SLH4092Z D.O.A: 23/06/2020 \*\*\* LKK REF: CC4/AIG20006693/ea3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir,

We refer to the email below.

We are still pending for our insured report. Shall revert to you once we received our insured report.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>

**Sent:** Friday, July 24, 2020 9:05 AM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Liability for SLH4092Z Your ref: GBK3417E Our ref: SLH4092Z D.O.A: 23/06/2020 \*\*\* LKK REF: CC4/AIG20006693/ea3

Hi Asher,

Any update for this case?

Kindly check and revert to us.

Thank you.

**Best Regards,**

*Vronica Law*

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

---

**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

**Sent:** Tuesday, 30 June, 2020 2:24 PM

**To:** City Auto

**Cc:** Admin A

**Subject:** Re: Liability for SLH4092Z Your ref: GBK3417E Our ref: SLH4092Z D.O.A: 23/06/2020 \*\*\* LKK REF: CC4/AIG20006693/ea3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Vronica,

We refer to the email below.

We are still pending for our insured report, shall revert to you once our insured reported.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

---

**From:** City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>

**Sent:** Tuesday, June 30, 2020 1:56 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Liability for SLH4092Z Your ref: GBK3417E Our ref: SLH4092Z D.O.A: 23/06/2020 \*\*\* LKK REF: CC4/AIG20006693/ea3

Dear Sir/Mdm,

Please find attached video footage for this matter.

Thank you.

**Best Regards,**

*Vronica Law*

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 29 June, 2020 4:52 PM

**To:** City Auto; Asher Sng (LKKAuto)

**Cc:** Admin A

**Subject:** RE: Liability for SLH4092Z Your ref: GBK3417E Our ref: SLH4092Z D.O.A: 23/06/2020 \*\*\* LKK REF: CC4/AIG20006693/ea3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

**Please provide us the following.**

- **evidence i.e. video and scene photo**
- **PIR result (if any)**

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

---

**From:** City Auto <[cityauto@singnet.com.sg](mailto:cityauto@singnet.com.sg)>

**Sent:** Monday, 29 June, 2020 12:29 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Liability for SLH4092Z Your ref: GBK3417E Our ref: SLH4092Z D.O.A: 23/06/2020

Dear Sir/Mdm,

Please let us know what is the liability for this case.

Kindly assist.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944