

FW: Our Ref: 1175248580SG; Insured SLW9864B Accident 21st June 2020 (Repudiation)// LKK Ref: CC3/AIG20006680/Kra3

Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Thu 2/11/2021 9:34 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Jaslin,

Thank you for the update and noted OI remain elusive on the matter.

We will take steps to review and act further on the matter including repudiation in view of non-reporting.

Dear Joanne,

Kindly review the matter, thank you.

Khoo Kay Eng

Manager – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1026
kay-eng.khoo@aig.com | www.AIG.sg

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From: Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]

Sent: Thursday, February 11, 2021 9:09 AM

To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXTERNAL] RE: Our Ref: 1175248580SG; Insured SLW9864B Accident 21st June 2020 (Repudiation)// LKK Ref: CC3/AIG20006680/Kra3

This message is from an external sender; be cautious with links and attachments.

Dear Kay Eng

OI did not report till date, despite us sending non-reporting letter and final reminder.

We have seek instructions from claims officer.

Kindly let us have your instructions.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Sent: Thursday, 11 February 2021 8:21 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Our Ref: 1175248580SG; Insured SLW9864B Accident 21st June 2020 (Repudiation)

Hi Hsiao Tong,

Please review the development on this case and advise if contact with OI has been made.

If there is still non-reporting, please advise so that we can proceed with repudiation.

Khoo Kay Eng

Manager – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

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Tel +(65) 6419 1026

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Re: AAD2006-057 Accident involving SHD9628P and SLW9864B (AIG) on 21/06/2020
***** LKK REF: CC3/AIG20006680/Kra3**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 10/12/2021 9:27 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

WITHOUT PREJUDICE

Dear Wai Yin

Please be inform that our principal repudiated the case.

Please direct the claim to our insured for handling.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, July 9, 2021 4:19 PM

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: AAD2006-057 Accident involving SHD9628P and SLW9864B (AIG) on 21/06/2020 *** LKK REF: CC3/AIG20006680/Kra3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Wai Yin Ng [mailto:waiyin.ng@transcab.com.sg]
Sent: Friday, 9 July 2021 3:13 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Claims <claims@transcab.com.sg>
Subject: FW: AAD2006-057 Accident involving SHD9628P and SLW9864B (AIG) on 21/06/2020

Without prejudice

Dear Sir

Please advise your offering soon so that we can expedite and process the claims.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Wai Yin Ng [mailto:waiyin.ng@transcab.com.sg]
Sent: Thursday, 17 September, 2020 6:00 PM
To: 'Admin A' <admin-a@lkkauto.com>
Cc: Claims <claims@transcab.com.sg>
Subject: FW: AAD2006-057 Accident involving SHD9628P and SLW9864B on 21/06/2020

Without prejudice

Dear Sir

Are there any offer making to us?

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

**** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Claim [<mailto:claims@transcab.com.sg>]
Sent: Friday, 24 July, 2020 11:34 AM
To: 'claim' <cs-a@lkkauto.com>
Cc: 'claim' <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>
Subject: AAD2006-057 Accident involving SHD9628P and SLW9864B on 21/06/2020

WITHOUT PREJUDICE

-
Dear Sir/ Mdm

We are making a claim against your client SLW9864B.

Enclosed is our LOD for your perusal and action.

Hope to receive your offer soon.

*Thks & Rdgs
Amanda Tay
Claims Service Assistant*

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330

Website: www.transcab.com.sg



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