

RE: [URGENT] RE: O/R : SNM20D202243/SKN4161M/TANKL - Accident Involving SKN 4161M (OI : CTI - SNM20D202243/C0/tkl) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Fri 4/23/2021 5:42 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 1 attachments (928 KB)

OI SAS report.pdf;

[Confidential]

Dear Asher,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any claim settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, April 23, 2021 5:37 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [URGENT] RE: O/R : SNM20D202243/SKN4161M/TANKL - Accident Involving SKN 4161M (OI : CTI - TBA) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 17 March 2021 12:51 PM

To: 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: O/R : SNM20D202243/SKN4161M/TANKL - Accident Involving SKN 4161M (OI : CTI - TBA) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 24 July 2020 5:33 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: O/R : SNM20D202243/SKN4161M/TANKL - Accident Involving SKN 4161M (OI : CTI - TBA) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

Without Prejudice

Dear Su Li,

We refer to your email below.

We regret that our insured has yet to report the accident.

We will send reminder to our insured to report the accident soonest.

Thank you.

NOTICE :

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, July 22, 2020 2:14 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: O/R : SNM20D202243/SKN4161M/TANKL - Accident Involving SKN 4161M (OI : CTI - TBA) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: Friday, 3 July 2020 1:26 PM

To: Diana (LKK Auto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: O/R : SNM20D202243/SKN4161M/TANKL - Accident Involving SKN 4161M (OI : CTI - TBA) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

Dear Diana,

We regret that our insured has yet to report the accident.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Diana (LKK Auto) <diana@lkkauto.com>
Sent: Friday, July 3, 2020 1:14 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: O/R : SNM20D202243/SKN4161M/TANKL - Accident Involving SKN 4161M (OI : CTI - TBA) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 29 June 2020 10:00 AM
To: Diana (LKK Auto) <diana@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: O/R : SNM20D202243/SKN4161M/TANKL - Accident Involving SKN 4161M (OI : CTI - TBA) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

Without Prejudice

Dear Diana,

We regret that our insured still has not report the accident to us.

We will inform our insured to report soonest possible for us to forward the accident report to you.

Thank you.

NOTICE :

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Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Monday, June 29, 2020 9:43 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: O/R : SNM20D202243/SKN4161M/TANKL - Accident Involving SKN 4161M (OI : CTI - TBA) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email.
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 25 June 2020 3:40 PM

To: Diana (LKK Auto) <diana@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: O/R : SNM20D202243/SKN4161M/TANKL - Accident Involving SKN 4161M (OI : CTI - TBA) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

Without Prejudice

Dear Diana,

We refer to your email below.

We regret that our insured has yet to report the accident to us.

We will inform our insured to report the accident asap for us to handle the matter.

Thank you.

NOTICE :

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, June 25, 2020 3:32 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; diana@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R : SNM20D202243/SKN4161M/TANKL - Accident Involving SKN 4161M (OI : CTI - TBA) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

Dear Kah Leong,

Please revert LKK.

Note : officer in charge – Kah Leong 63896193.

*** Kindly quote our reference number when replying.

-

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Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Diana (LKK Auto) <diana@lkkauto.com>

Sent: Thursday, June 25, 2020 2:03 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKN 4161M (OI : CTI - TBA) and SHC 1094L (TP : LKK REF - CC3/CTI20006673/T1ev3) on 22/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle **SHC 1094L** at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair + Wheel alignment report**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is **Asher**.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Diana | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: Diana@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

