

[REJECT TP CLAIM FIRST] RE: [PROPOSED LIABILITY] Re: SURVEY ASSESSMENT - D20002540MFSH/1 // EXPRESS SETTLEMENT // ACCIDENT INVOLVING SHD 7040Y (OI) & SMC 3533P (TP) ON 11/06/2020

Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Mon 9/7/2020 2:56 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Dear Asher,

We refer to your below email.

We agree to your recommendations on liability.

Kindly request video evidence from TP workshop, if none, then deny the claim first.

If the TP workshop will get back after denying their claim, we can agree to a 50/50 liability.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Sunday, 6 September 2020 1:27 pm

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: [PROPOSED LIABILITY] Re: SURVEY ASSESSMENT - D20002540MFSH/1 // EXPRESS SETTLEMENT // ACCIDENT INVOLVING SHD 7040Y (OI) & SMC 3533P (TP) ON 11/06/2020

Your ref: **D20002540MFSH**

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 7040Y (OI) & SMC 3533P (TP) ON 11/06/2020

We refer to the above matter.

Both parties reported third party exit from parking lot hit insured vehicle that's traveling along the drive way.

We are of the opinion that BOLA 24 shall be applied and the liability in not third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, June 26, 2020 2:27 PM

To: MAYCHUA@MSFIRSTCAPITAL.COM.SG <MAYCHUA@MSFIRSTCAPITAL.COM.SG>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20002540MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20002540MFSH

LKK REF: CC4/FCI20006652/Kes3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SMC 3533P on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Thursday, 25 June 2020 9:19 AM

To: 'Claim Workflow System'; assignments; Admin A

Cc: MAYCHUA@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20002540MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, 25 June, 2020 9:14 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

MAYCHUA@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20002540MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.