

Shirley Hiew (LKK Auto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Wednesday, 15 July 2020 4:43 pm
To: Shirley Hiew (LKK Auto)
Cc: LEE KATIE; SUR; assignments
Subject: RE: PRE-REPAIR INSPECTION NOTIFICATION - UOI ref: YP 6496H // ETIQA ref: GX 1519E
// Our ref ref: L.20.0542.It

Reference: M12D13432007

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, July 15, 2020 4:32 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR INSPECTION NOTIFICATION - UOI ref: YP 6496H // ETIQA ref: GX 1519E // Our ref ref: L.20.0542.It

Dear Josephine,

Kindly provide us the claim number.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Wednesday, 24 June 2020 5:10 pm

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: kurulegal@yahoo.com.sg; LEE KATIE <katielee@uoi.com.sg>

Subject: FW: PRE-REPAIR INSPECTION NOTIFICATION - UOI ref: YP 6496H // ETIQA ref: GX 1519E // Our ref ref: L.20.0542.It

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

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From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Wednesday, June 24, 2020 4:44 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: Re: PRE-REPAIR INSPECTION NOTIFICATION - UOI ref: YP 6496H // ETIQA ref: GX 1519E // Our ref ref: L.20.0542.It

Dear Sirs,

Our client is agreeable to the following surveyor(s) as SJE: **LKK Auto Consultants Pte Ltd**

Please arrange for your surveyor to survey our client's vehicle at the following address:

GOH LEE HWA AUTOMOBILE PTE LTD

Blk 5033 Ang Mo Kio Ind Pk 2
#01-255
Singapore 569536

Contact: 91454773

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey(s).

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards,
Lena
Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

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On Wednesday, 24 June 2020, 12:54:07 pm SGT, WONG JOSEPHINE <josephinewong@uoi.com.sg> wrote:

Without Prejudice

Save as to Costs

Dear Lena

We propose Priority Services , if you do not agree, kindly choose from our lists of surveyors.

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

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From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Wednesday, June 24, 2020 12:21 PM

To: LEE KATIE <katielee@uoi.com.sg>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; CORPORATE SERVICES <contactus@uoi.com.sg>; ETIQA PRI LOD <motorclaims@etiqa.com.sg>

Subject: PRE-REPAIR INSPECTION NOTIFICATION - UOI ref: YP 6496H // ETIQA ref: GX 1519E // Our ref ref: L.20.0542.It

Dear Sirs,

ACCIDENT INVOLVING GZ 7483Z, YP 6496H, GX 1519E & GBD 4770P ON 22.06.2020

AT/ALONG SLE BEFORE TPE EXIT

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for **Aik Chin Hin Machinery Co.**, whose vehicle registration number **GZ 7483Z** was damaged in the above accident.

A copy of the Singapore Accident Statement filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards,

Lena

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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