

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 24 June, 2020 4:25 PM
To: assignments
Cc: Angela Tan; Claims Dept of CTI
Subject: RE: SNM20D202219/SMK8542M/Chngpw / Y/R: SMJ9994R / FW: THIRD PARTY CLAIM SMJ9994R & SMK8542M ACCIDENT ON 23.06.2020 / BOON SEN

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Angela Tan <angela.tan@munichautocare.com.sg>
Sent: Wednesday, 24 June 2020 4:15 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202219/SMK8542M/Chngpw / Y/R: SMJ9994R / FW: THIRD PARTY CLAIM SMJ9994R & SMK8542M ACCIDENT ON 23.06.2020 / BOON SEN

Dear Adeline,

Our selection surveyor is Kenneth Kong (LKK)

Thank you

Regards
Angela Tan
Motor claims Executive



From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 24 June 2020 4:11 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Angela Tan <angela.tan@munichautocare.com.sg>
Subject: RE: SNM20D202219/SMK8542M/Chngpw / Y/R: SMJ9994R / FW: THIRD PARTY CLAIM SMJ9994R & SMK8542M ACCIDENT ON 23.06.2020 / BOON SEN

Without Prejudice

Our reference: **SNM20D202219C02/SMK8542M/Chngpw**
Your reference: SMJ9994R

Dear Sirs

ACCIDENT INVOLVING SMK8542M & SMJ9994R ON 23/06/2020

We refer to your email of 24/06/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 24 June 2020 3:38 PM

To: angela.tan@munichautocare.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R:SNM20D202219/SMK8542M/Chngpw / Y/R: SMJ9994R / FW: THIRD PARTY CLAIM SMJ9994R & SMK8542M ACCIDENT ON 23.06.2020 / BOON SEN

Dear Adeline,

Please conduct PRS for **SMJ9994R**.

Note: officer in charge – Adeline Chng 63896155.

***** Kindly quote our reference number when replying.**

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China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Angela Tan <angela.tan@munichautocare.com.sg>
Sent: Wednesday, June 24, 2020 3:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: THIRD PARTY CLAIM SMJ9994R & SMK8542M ACCIDENT ON 23.06.2020

To: China Taiping Accident Claims Dept. (Arrangement of Surveyor Unit)

**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY
PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT
INVOLVING SMJ9994R & SBK8542M ALONG SLE (BKE SLIP ROAD INTO WOODLANDS AVE 12 ON 23.06.2020.**

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SMJ9994R.

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd
60 Jalan Lam Huat #07-43 Singapore 737869
Mobile No: 96443110 Email: angela.tan@miunichautocare.com.sg

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE.

Regards

Angela Tan

Motor claims Executive

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

