

## Su Li (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Wednesday, 1 July 2020 11:14 AM  
**To:** Claims Dept of CTI; Su Li (LKK Auto); Jia Le (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: SNM20D202192/SKU6050A/CHNGPW - Accident Involving SKU 6050A (OI : CTI - TBA) and SHD 678D (TP : LKK REF - CC3/CTI20006636/Kds3) on 18/06/2020  
**Attachments:** SAS2788571.PDF

Dear Lkk

Attached herewith our insured's SAS report for your perusal.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

### **Adeline Chng**

Executive  
Claims Department

#### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 26 June 2020 12:45 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** O/R: SNM20D202192/SKU6050A/CHNGPW - Accident Involving SKU 6050A (OI : CTI - TBA) and SHD 678D (TP : LKK REF - CC3/CTI20006636/Kds3) on 18/06/2020

Dear Adeline,

Please revert LKK.

Note : officer in charge – Adeline 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you.

Claims Department

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Friday, June 26, 2020 10:35 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKU 6050A (OI : CTI - TBA) and SHD 678D (TP : LKK REF - CC3/CTI20006636/Kds3) on 18/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 678D at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

**To check availability of the case handler, you may contact the undersigned.**

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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