

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Thursday, 30 July 2020 9:05 PM  
**To:** 'Yeo Perumal Mohideen Law Corporation YPM'  
**Cc:** Denise Tay (LKKAuto); Accounts (LKKAuto); Chew Lian (LKK Auto)  
**Subject:** FW: AIG ref: 3370701287SG005, Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING VEHICLES FBN4297L AND FD8811G ON 21/05/2020 | Our Ref: PA.8507.20.KR | LKK ref:CS3/LAW20006629/Etf3e2  
**Attachments:** LKKAdjustment-FD 8811G.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Sir/Madam,

Refer to your email dated 27 July 2020

Our surveyor has reviewed the matter and in his point of view it is fair and reasonable on part by part (please see amended report).

However please note that the industry practice for part by part replacement is to have photos taken of the damaged parts after the repairs completed. You may want to inform the workshop to notify us for follow through of the survey once the repairs have started.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Yeo Perumal Mohideen Law Corporation YPM <[ypmp@ypmlaw.com.sg](mailto:ypmp@ypmlaw.com.sg)>

**Sent:** Monday, 27 July 2020 10:43 AM

**To:** Chew Lian (LKK Auto) <[Chewlian@lkkauto.com](mailto:Chewlian@lkkauto.com)>

**Cc:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Accounts (LKKAuto) <[account@lkkauto.com](mailto:account@lkkauto.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Subject:** AIG ref: 3370701287SG005, Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING VEHICLES FBN4297L AND FD8811G ON 21/05/2020 | Our Ref: PA.8507.20.KR | LKK ref:CS3/LAW20006629/Etf3e2

Dear Sir/Mdm,

1. We refer to the above matter and to the Damage Assessment Report dated 20th July 2020.

2. Our client is not agreeable to the recommended cost of repair for the following reasons:

a. Our client's motorcycle is new and the year of registration is 2019;

b. As such, our client is not agreeable to a lump sum repairs;

c. Further, as the said motorcycle is new, our client instructs us that most of the parts have to be replaced with brand new parts; and

d. We attach herewith the repair costs from our client's workshop, Fuel Garage Pte Ltd which amounts to a total sum of S\$ 2,330.00. Our client has instructed us that he is agreeable to the cost of repairs at \$2,330.00.

3. In light of the above, we note that the difference between the costs of repairs is about \$400.00.

4. Please let us know if you are agreeable to the above.

Thank you.

Best Regards,

Kanthan Raghavendra  
**Associate**  
**Yeo Perumal Mohideen Law Corporation**  
No 1 Coleman Street,  
#06-08, The Adelphi,  
Singapore 179803  
**Tel : 6337 2344 Fax : 6334 2714**

On Thu, 23 Jul 2020 at 09:43, Chew Lian (LKK Auto) <[Chewlian@lkkauto.com](mailto:Chewlian@lkkauto.com)> wrote:

Dear Mr Harpal Singh Bajaj

Attach please find our amended invoice and reports for the above.

Thank you.

Best Regards,

**Chew Lian** | Account Dept

**LKK Auto Consultants Pte Ltd**

**National Assessment Centre Services**

DID: 6742 9588 | email: [ChewLian@lkkauto.com](mailto:ChewLian@lkkauto.com)

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**From:** Chew Lian (LKK Auto)  
**Sent:** Tuesday, 21 July, 2020 10:53 AM  
**To:** [ypmp@ypmlaw.com.sg](mailto:ypmp@ypmlaw.com.sg)  
**Cc:** Denise Tay; Accounts (LKK Auto)  
**Subject:** Your file ref: [PA.8507.20.KR](#) | FD 8811G | DOA 21/05/2020

Dear Mr Harpal Singh Bajaj

We have completed the survey report for the above.

Attach please find our invoice AC2005082 \$321.00.

Kindly assist to prepare payment and notify us when payment is ready.

Thank you.

Best Regards,

**Chew Lian** | Account Dept

**LKK Auto Consultants Pte Ltd**

**National Assessment Centre Services**

DID: 6742 9588 | email: [ChewLian@lkkauto.com](mailto:ChewLian@lkkauto.com)

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