

## Denise Tay (LKKAuto)

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**From:** Yeo Perumal Mohideen Law Corporation YPM <ypmp@ypmlaw.com.sg>  
**Sent:** Monday, 20 July 2020 11:05 AM  
**To:** Denise Tay (LKKAuto)  
**Cc:** Subramaniam, Divyashni  
**Subject:** AIG ref: 3370701287SG005 FW: FW: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBN4297L AND FD8811G ON 21/05/2020 | Our Ref: PA.8507.20.KR

Dear Ms Tay,

1. We refer to the above matter and to the telephone conversation between your good self and our Mr Kanthan earlier today.
2. As spoken, we have on various occasions contacted LKK as well as AIG to retrieve our client's survey report as our client needs his motorbike to be repaired without further delay so that he can resume work. However, there was a long delay and our client's workshop cannot carry out the repair work without the said survey report.
3. Therefore, our client instructs us to put you on notice that the delay in the survey report has caused our client loss of income and loss of use. We will include this head of claim when we commence proceedings. We would also like to put you on notice that our client appointed LKK to conduct the survey on 7th July 2020.
4. As requested, our reference number is: [PA.8507.20.KR](#). Please let us have the survey report on an urgent basis.

Thank you.  
Best Regards,

Kanthan Raghavendra  
**Associate**  
**Yeo Perumal Mohideen Law Corporation**  
No 1 Coleman Street,  
#06-08, The Adelphi,  
Singapore 179803  
**Tel : 6337 2344 Fax : 6334 2714**

On Mon, 20 Jul 2020 at 10:26, Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)> wrote:

Dear Sir/Madam,

Please call me 91060645 regarding this

Browse Reports x Merimen e-Claims x AXA | Login x

securemail2.aig.com/securereader/read.jsf

Apps Login Merimen e-Claims Transfer Fee Enquiry PARF/COE Rebate E... audatex

**AIG**

Reply Reply All

Your password will expire in 1 days. [Click here to change it.](#)

**RE: AIG ref: 3370701287SG005 FW: FW: Re: PRE-REPAIR INSPECTION**

From: Lee, Ming-Yao  
To: [ypmp@ypmlaw.com.sg](mailto:ypmp@ypmlaw.com.sg)  
Cc: Admin A, Admin-D (LKKAuto)  
Sent: 7/13/2020 12:49:48 PM

**From:** Yeo Perumal Mohideen Law Corporation YPM <[ypmp@ypmlaw.com.sg](mailto:ypmp@ypmlaw.com.sg)>  
**Sent:** Tuesday, July 7, 2020 7:09 PM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>  
**Subject:** [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBN4297L AND

This message is from an external sender; be cautious with links and attachments.

To the person in charge,

1. We refer to the above matter.
2. Our client instructs us that the Surveyor, Mr Marcus Chua from LKK surveyors has completed the surveyor of c
3. Please let us have the survey report on an urgent basis as our client needs to repair his bike on an urgent basis

Thank you.

Windows taskbar icons: File Explorer, Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Google Chrome, Microsoft Edge, Outlook.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Denise Tay | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

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