

Our Ref : CC20060251/ SHA9517S /WT/CK(st)
Your Ref :
Date : 7-Jul-2020



CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

CHINA TAIPING INSURANCE CO LTD
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA9517S YOUR INSURED SKX2827L
AND OTHER _____ ON 23 Jun 2020

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : SHA9517S which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKX2827L we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 3,495.43
2	<u>4</u> days Loss of Rental @ \$ <u>125.19</u> per day	\$ 500.76
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
	Sub Total :	\$ 4,003.68

HIRER'S CLAIM

7	<u>4</u> days Loss of Income @ \$ <u>80.00</u> per days	\$ 320.00
	Total Claims :	\$ 4,323.68

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SKX2827L
- c) GIA / Police report/s of : SHA9517S
- d) Letter of authority from owner / hirer / operator
 - () Photocopies of Accident Scene Photos
 - () Certificate of Insurance
 - () PIR
 - (x) Downtime/Mileage record
 - (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

M. POH

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING ALONG **Hyundai Ioniq SHA9517S , SKX2827L** **ON 23-Jun-20 09:05**
UPP EAST COAST RD

I / We **CHUA CHING CHYE JOS...** (Hirer) NRIC No.: **SXXXX232D**

and/or (Relief) NRIC No.: **SXXXX232D**

Taxi Number **SHA9517S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **23-Jun-2020**

Name of Hirer **CHUA CHING CHYE JOSEPH**

Hirer NRIC **SXXXX232D**

Signature :



Address **894C WOODLANDS DRIVE 50 #07-11**
732894

Contact No. **97805937**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

Description : 3P 23.06.2020

VEHICLE NO
SHA9517S

INV. NO/DATE
91512425 29.06.2020

MAKE
HYUNDAI

JOB NO.
305406618

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
17.08.2018

DATE/TIME IN
23.06.2020 10:10

CHASSIS CODE
KMHC851CVKU106598

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	03-01-0104-2061	IONIQV1&3 CAP ASSY-WHEEL HUB	2	346.40	20.00	554.24
0002	04-01-0104-0574	IONIQVC PANEL-FENDER LH#	1	490.70	20.00	392.56
0003	28-01-0103-0007	(I40)FRT DOOR LOGO CCTPL MOQ30 *	1	75.00	0.00	75.00
0004	28-01-9999-2024	APP LOGO REAR DOOR L/R CCPL	1	80.00	0.00	80.00
0005	04-01-0104-0920	IONIQVC MOULDING ASSY-SIDE SILL LH	1	290.00	20.00	232.00
0006	04-01-0104-2467	IONIQVC MOULDING ASSY-W/LINE FRT DOOR LH	1	116.20	20.00	92.96
SUB-TOTAL						1,426.76

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91512425	3,495.43	

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHA9517S

INV. NO/DATE
91512425 29.06.2020

MAKE
HYUNDAI

JOB NO.
305406618

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
17.08.2018

DATE/TIME IN
23.06.2020 10:10

CHASSIS CODE
KMHC851CVKU106598

S/No	Part No.	Qty	Unit Price	%Disc	Net
JOB NATURE					
0001	PB		PANEL BEATING	800.00	800.00
0002	23-502		SPRAYPAINT ON AFFECTED AREA	1,000.00	1,000.00
0003	20-00		TUFF COAT ON AFFECTED PARTS.	40.00	40.00
			SUB-TOTAL	:	1,840.00

Items total	3,266.76
Add GST @ 7.000 %	228.67
Invoice amount	3,495.43

Issued by : KATHERINETAN 29.06.2020 15:28:45
Repair type : CFSO/57/57
Payment Type/Term: /Credit 30 days

1) WHILST THE COMPANY'S WORKING AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR THE LOSS OF BELONGINGS TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91512425	3,495.43	

Our Ref: CC20060251



Date: 29 June 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 23/06/2020 @ 09:05 hrs
ALONG UPP EAST COAST RD
INVOLVING SKX2827L

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA9517S** (the "Taxi"). The Taxi was hired to **CHUA CHING CHYE JOSEPH IC NO SXXXX232D** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SKX2827L 23 Jun 2020 / 09:05:00 Successful C01

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

4

Previous

OK

80A 9077J

ACCIDENT INVOLVING SKX 2827L AND SHA 9517S ON 23/06/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Thu 7/23/2020 4:27 PM

To: NAZREE@YOURS.COM <NAZREE@YOURS.COM>; SIMPLYFAZNAZ@HOTMAIL.COM
<SIMPLYFAZNAZ@HOTMAIL.COM>**Our Ref: CC3/CTI20006617/T1es3**

23JULY 2020

MUHAMMAD NAZREE BIN ABDUL RAHIM / NUR FAZELA BINTE ABDULLAH

Dear Sir/Madam,

ACCIDENT INVOLVING SKX 2827L AND SHA 9517S ON 23/06/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAuto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 12 April 2021 5:42 PM
To: Claims Dept of CTI; Asher Sng (LKKAuto); Admin A
Subject: RE: [MANDATE REQUEST] Re: SNM20D202222/C02/SKX2827L/TANKW - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

Follow Up Flag: Follow up
Flag Status: Flagged

[Confidential]

Without Prejudice
Save as to cost

Hi Asher,

Kindly proceed with the proposal dated 10 September 2020.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 9,965.17	\$ 3,495.43
2. Loss of Rental (4days x \$125.19)	\$ 500.76	\$ 438.17 (3.5days x \$125.19)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 175.00 (3.5days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
	Total \$ 10,793.42	\$ 4,116.09

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 12 April 2021 5:32 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: [MANDATE REQUEST] Re: SNM20D202222/C02/SKX2827L/TANKW - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

Dear Sir,

Kindly note case handler is Billy Tan.

Dear Billy,

Fya.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, 12 April 2021 2:54 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] Re: SNM20D202222/SKX2827L/TANGHL2 - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to the email dated 10/09/2020.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 26 March 2021 1:43 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] Re: SNM20D202222/SKX2827L/TANGHL2 - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

Dear Sir,

Kindly note Lionel Chua is no longer in the company.

Dear So Chow,

Fya.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 26 March 2021 11:48 AM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FW: [MANDATE REQUEST] Re: SNM20D202222/SKX2827L/TANGHL2 - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

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From: Asher Sng (LKKAuto)
Sent: Tuesday, 9 March 2021 9:01 PM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] Re: SNM20D202222/SKX2827L/TANGHL2 - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

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From: Asher Sng (LKKAuto)

Sent: Monday, 25 January 2021 4:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: FW: [MANDATE REQUEST] Re: SNM20D202222/SKX2827L/TANGHL2 - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

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Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, 26 November 2020 4:56 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] Re: SNM20D202222/SKX2827L/TANGHL2 - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

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LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Sunday, October 25, 2020 11:13 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] Re: SNM20D202222/SKX2827L/TANGHL2 - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

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Third party is chasing for offer / settlement.

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email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, September 10, 2020 7:29 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: SNM20D202222/SKX2827L/TANGHL2 - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

Your ref : SNM20D202222

Our ref : CC3/CTI20006617/T1es3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured move out from stationary hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$4,116.09 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 9,965.17	\$ 3,495.43
2. Loss of Rental (4days x \$125.19)	\$ 500.76	\$ 438.17 (3.5days x \$125.19)
3. Loss of Income (4days x \$80)	\$ 320.00	\$ 175.00 (3.5days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 10,793.42	\$ 4,116.09

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, July 2, 2020 5:02 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202222/SKX2827L/TANGHL2 - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

Dear All,

Please find enclosed GIA report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, July 2, 2020 4:48 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM20D202222/SKX2827L/TANGHL2 - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, 24 June 2020 4:41 PM

To: Ben Tang; Su Li (LKK Auto); Asher Sng (LKKAuto)

Cc: Claims Dept of CTI

Subject: O/R: SNM20D202222/SKX2827L/TANGHL2 - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

Dear Ben,

Please revert LKK.

Note : officer in charge – Ben Tang 63896175

*** Kindly quote our reference number when replying.

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Thank you.
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, June 24, 2020 3:43 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKX 2827L (OI : CTI - TBA) and SHA 9517S (TP : LKK REF - CC3/CTI20006617/T1es3) on 23/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHA 9517S at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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