

Khanchna (LKK Auto)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: 21 August 2020 12:56 PM
To: Mei Kwan (LKKAuto); Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: OUR REF : D20002502MFSH ; OUR REF: SHA9218E *** LKK REF: CC4/FCI20006598/Aka3

Importance: High

Without Prejudice


Dear Khanchna,

Please note that there is no need to interview driver for this case as case is not in our favour.

Nonetheless, please let us have your survey report and survey fee soonest possible as there is a claim against OI.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, August 20, 2020 9:24 AM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Henry Kao <HenryKao@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF : D20002502MFSH ; OUR REF: SHA9218E *** LKK REF: CC4/FCI20006598/Aka3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Thursday, 20 August, 2020 9:18 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Henry Kao <HenryKao@msfirstcapital.com.sg>

Subject: RE: OUR REF : D20002502MFSH ; OUR REF: SHA9218E

Importance: High

Without Prejudice

Dear Sirs,

We refer to our email below dated 8/8/2020.

Would appreciate if you can advise us on the interview of driver and the outcome of the interview.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
| Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Eric Woo

Sent: Saturday, 8 August 2020 2:03 pm

To: Admin A <admin-a@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: OUR REF : D20002502MFSH ; OUR REF: SHA9218E

Dear Sirs,

This is a case which ID mentioned he was not aware and did not hit into TPV.

However, TP provided video and showed that ID did scratched TPV.

Therefore, please assist to interview TP and to let us have the outcome of interview.

We attached video for your investigation only.

Please find attached the video footage as requested.

This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

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Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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Thank you.

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, 23 June 2020 1:20 pm

To: CHRIS CHANBEBE@HOTMAIL.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: SURVEYOR APPOINTED; OUR REF : D20002502MFSH ; YOUR REF: SMH250Z

Dear Sir/Madam

PRI Request For **SMH250Z** Accident Involving **SHA9218E** On 26-01-2020 AT 15:25:00HRS.

Please find below details for your reference

- **Claim number :** D20002502MFSH
- **Insured vehicle number :** SHA9218E

- **Accident date** : 26-01-2020
- **Third-party vehicle number** : SMH250Z
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : WOO JUN KIATERIC

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849