


Re: Your Ref: SMD7645T // LKK Ref: CC4/AIG20006597/Gpa3 [ACCIDENT INVOLVING SMD 5585X(AIG) AND SMD 7645T ON 20/06/2020]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 15/6/2021 11:30 AM

To: Claims Dept <claims\_rar@bifrostauto.com>

Cc: claims <claims@bifrostauto.com>

 1 attachments (192 KB)  
DV\_SMD7645T.pdf;

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept <claims\_rar@bifrostauto.com>

**Sent:** Monday, 14 June 2021 1:25 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** claims <claims@bifrostauto.com>

**Subject:** Re: Your Ref: SMD7645T // LKK Ref: CC4/AIG20006597/Gpa3 [ACCIDENT INVOLVING SMD 5585X(AIG) AND SMD 7645T ON 20/06/2020]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We accept your offer of \$13,800.00.

Please let us have the DV.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,

Suanne Tan

Motor Claims Department

On 14 Jun 2021, at 1:15 PM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We have our principal instruction to improve our offer at a global sum of **\$13,800.00(all-in)** as full and final.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>

**Sent:** Friday, 11 June 2021 4:09 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** claims <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>

**Subject:** Re: Your Ref: SMD7645T // LKK Ref: CC4/AIG20006597/Gpa3 [ACCIDENT INVOLVING SMD 5585X(AIG) AND SMD 7645T ON 20/06/2020]

Without Prejudice

Dear Hsiao Tong,

Please confirm acceptance.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,

Suanne Tan

Motor Claims Department

On 1 Jun 2021, at 2:50 PM, Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)> wrote:

Without Prejudice

Dear Hsiao Tong,

We refer to our email dated 25 May 2021. Please let us know if you are agreeable with our proposal.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,

Suanne Tan

Motor Claims Department

On 25 May 2021, at 2:47 PM, Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)> wrote:

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to your below email. We are unable to accept your offer.

We propose global sum of \$13,900.00 (all-in).

Please consider.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,  
Suanne Tan  
Motor Claims Department

On 25 May 2021, at 2:42 PM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice  
(save as to costs)**

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of **\$13,700.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>  
**Sent:** Tuesday, 18 May 2021 8:26 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** claims <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>  
**Subject:** Re: Your Ref: SMD7645T // LKK Ref: CC4/AIG20006597/Gpa3 [ACCIDENT INVOLVING SMD 5585X(AIG) AND SMD 7645T ON 20/06/2020]

Without Prejudice

Dear Hsiao Tong,

We refer to your email dated 27/12/2020. We are unable to accept your offer.

We propose global sum **\$14,000 (all-in)**.

Please consider.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Suanne Tan  
Motor Claims Department

On 18 May 2021, at 4:48 PM, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 27/12/2020.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Sunday, 27 December 2020 11:35 AM

**To:** claims <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>

**Subject:** Your Ref: SMD7645T // LKK Ref: CC4/AIG20006597/Gpa3 [ACCIDENT INVOLVING SMD 5585X(AIG) AND SMD 7645T ON 20/06/2020]

Your Ref: **SMD7645T**

LKK Ref: CC4/AIG20006597/Gpa3

**Without Prejudice**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SMD 5585X(AIG) AND SMD 7645T ON 20/06/2020**

We refer to the above matter.

We propose settlement at a global sum of **\$13,600.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)