



PRE-REPAIR INSPECTION REQUEST – SMD7645T vs SMD5585X (OI) on D.O.A.: 20/06/2020

From: Subramaniam, Divyashni
To: assignments@lkkauto.com, admin-a@lkkauto.com
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong
Sent: Monday, 22 June, 2020 6:10:39 PM
Attachments:  [receipt-20200622-160740.pdf](#)  [SMD7645T_20062020.pdf](#)

Hi,

Please refer to the enclosed request from **Bifrost Auto Pte Ltd**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Xing Guo Qiang** as Single Joint Expert as requested*

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Monday, June 22, 2020 4:58 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMD5585X AND SMD7645T ON 20/06/2020

This message is from an external sender; be cautious with links and attachments.

Without Prejudice,

Dear Sir/Ma'am,



We wish to nominate LKK Guo Qiang.

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan
Motor Claims Department
Tel: 9329 0237

On Mon, 22 Jun 2020 at 16:27, Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com> wrote:

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับเพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은안전하고암호화된메시지입니다.그것을읽으려면첨부파일을열니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2020-06-29 16:27 +08 to read your message.
After that, open the attachment.

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From: Divyashni.Subramaniam@aig.com

To: claims_rar@bifrostauto.com

Cc: Kok-

Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com ,Ericweihong.Teo@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMD5585X AND SMD7645T ON 20/06/2020

Date: Mon, 22 Jun 2020 08:27:24 +0000

Without Prejudice

-
Your Reference : SMD7645T

Our Reference : SMD5585X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd

Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Claims Dept [mailto:claims_rar@bifrotauto.com]

Sent: Monday, June 22, 2020 4:10 PM

To: AIG SGP, Claims-Survey

Cc: claims; Lucas Chow

Subject: [EXTERNAL] Accident involving SMD 7645 T & SMD 5585 X on 20/06/2020 (PRE-REPAIR SURVEY REQUEST)

This message is from an external sender; be cautious with links and attachments.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, IRIANA , to notify you of the aforesaid accident involving our client's vehicle SSLW 1740 GMD 7645 T and your insured's vehicle SMD 5585 X on 20/06/2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SMD 5585 X for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: IKHWAN (93290237)

Contact Email: claims_rar@bifrotauto.com

VEH IN (Date & Time) : 22/06/2020

PRS ARRANGEMENT (Date & Time) : 23/06/2020 After 1030hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Nur'Ikhwan
Motor Claims Department
Tel: 9329 0237