

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 9 September 2020 2:03 PM
To: sm automotive
Cc: Admin A
Subject: RE: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3
Attachments: DS FORM_SLL4259P.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **DS form** enclosed and return to us (LKK) for our necessary action.

“Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 / 6271 0196 | email: chewht@lkkauto.com | fax: 6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, 9 September 2020 11:45 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Without Prejudice

Hi Hsiao Tong

Thanks for your consideration and revised offer.

We accept your offer at a global sum of \$4,100, please kindly send us the discharge voucher for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, September 9, 2020 11:07 AM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Without Prejudice

Hi Sukyi,

As per our tele-conversation earlier, we are prepared to revise our offer at a global sum of \$4,100.00(all-in) as full & final settlement.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Wednesday, 2 September 2020 1:51 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Without Prejudice

Hi Hsiao Tong

We would like to counter propose as global sum of \$4,200 for a close case.

Please kindly reconsider and revert, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, September 2, 2020 12:46 PM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Without Prejudice

Hi Sukyi,

As per our tele-conversation earlier, we are prepared to revise our offer at a global sum of \$4,060.00(all-in) as full & final settlement.

Please confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 2 September 2020 8:37 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of **\$4,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Saturday, 29 August 2020 1:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Without Prejudice

Hi Hsiao Tong

We would like to counter propose as global sum of \$4,202 for a close case.

Please kindly reconsider and revert, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, August 29, 2020 1:19 PM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of **\$3,800.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, 27 August 2020 5:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Without Prejudice

Hi Hsiao Tong

We would like to counter propose as global sum of \$4,202 for a close case.

Please kindly reconsider and revert, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, August 27, 2020 5:05 PM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to revise our offer at a global sum of \$3,500.00(all-in).

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Wednesday, 26 August 2020 4:02 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Without Prejudice

Hi Hsiao Tong

The scene video very clearly showed that the accident caused by your insured suddenly turned out to encroach into our client lane without checking behind oncoming traffic.

We would like to appeal as following:-

Cost of Repair : \$ 3,700.00

Loss of Use : \$ 600.00

LTA Search : \$ 2.00

Total : \$ 4,302.00

We look forward to hearing from you soon of the revised offer for a close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, August 26, 2020 11:11 AM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

From your client video, it shows that our vehicle already turn out , your client came up from behind & collided with our insured vehicle.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we have our principal instruction to offer at a global sum of \$2,050.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 11 August 2020 3:16 PM

To: sm automotive <sm_automotive@hotmail.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020 *** LKK REF: CC4/ASM20006594/Apa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: sm automotive <sm_automotive@hotmail.com>

Sent: Tuesday, 11 August, 2020 1:00 PM

To: Admin A <admin-a@lkkauto.com>

Subject: SLL4259P CLAIMING AGAINST YN7171Z DOA:06.04.2020

Without Prejudice

Hi All

Enclosed LOD and necessary document for your reference.

Hope to receive your offer soon for close case, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276