

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2006-060

Your Ref : GBG9891A

Date : 09.July 2020

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHB9797U AND GBG9891A ON 22/06/20 02:25 PM ALONG PIE TOWARDS JURONG

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	7,885.72
2.	Loss of Rental for ¹³ days @ \$ ^{81.13} per day	\$	1,054.69
3.	Loss of Income for ____ days @ \$_____ per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	8,947.90

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9797U and GBG9891A along PIE TOWARDS JURONG on 22/06/20 02:25 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 9 (day) of July 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, TRANS-CAB AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,885.72 (Repair Cost), S\$ 730.17 (Loss of Use/Rental), S\$ 7.45 (Disbursement) for vehicle no. SHB 9797U that was damaged pursuant to the accident which occurred on 22/06/2020 (date) along PIE TOWARDS TUAS (location) involving vehicle no/s GBG 9891A. This is pursuant to the inspection conducted on 23/06/2020 (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (“the third party claimant”) of vehicle no. SHB 9797U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 9797U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 17 (day) of SEP (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2007-025 DATE : 4. July 2020 REFERENCE NO : AAD2006-060 TERMS : Net 30 Days DUE DATE : 3. August 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9797U; DOA 22.06.20(PART-BY-PART-20)	1	7,885.72	7,885.72

Total SGD Excl. GST :	7,369.83
7% GST :	515.89
Total SGD Incl. GST :	7,885.72

**** SEVEN THOUSAND EIGHT HUNDRED EIGHTY FIVE AND SEVENTY TWO
SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

09 July, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 22/06/20 02:25 PM at PIE TOWARDS JURONG

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9797U. The taxi was hired to RAINNES SOH GUAN HAO a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

22-06-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2006-060	Accident Date 22-06-2020
6/22/2020 15:20	7/4/2020 11:00	SHB9797U

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 22 Jun 2020 / 16:54:04

Receipt Date/Time : 22 Jun 2020 / 16:54:04

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200622-002971

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLW9864B

As at 21 Jun 2020/18:40:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

1 Insurance Enquiry - SLW9864B

Enquiry Fee

20200622165244142853

7.00	0.49	7.49
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Sub-Total

7.00	0.49	7.49
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Result of Insurance Enquiry - GBG9891A

As at 22 Jun 2020/14:25:00

Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.

2 Insurance Enquiry - GBG9891A

Enquiry Fee

20200622165244210750

7.00	0.49	7.49
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Sub-Total

7.00	0.49	7.49
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Total Before Rounding

14.00	0.98	14.98
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Rounding Difference

0.03

Total Amount Payable

14.95

Paid By

554827XXXXXX5467

eNETS Credit Card

14.95

Total

14.95

Cash Change

0.00

Tendered Amount

14.95

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 30 July 2020 12:07 PM
To: finance@dotstechnology.com.sg
Subject: ACCIDENT INVOLVING GBG 9891A & SHB 9797U ALONG/AT PIE TOWARDS TUAS ON 22/06/2020

Our Ref: CC3/AIG20006592/Kds3

DOTS TECHNOLOGY & TRADING

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 9891A & SHB 9797U ALONG/AT PIE TOWARDS TUAS ON 22/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 9797U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Jun 2020 17:36	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] Lee Su Li
2	23 Jun 2020 17:36	Clim Veh Model Changed	(205723) TOYOTA ALPHARD 2.4 (A).	[A] Lee Su Li
3	23 Jun 2020 17:36	Clim Created	Reg No: SHB9797U. Acct Date: 2020/06/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] Lee Su Li
4	23 Jun 2020 17:36	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	23 Jun 2020 17:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/02	[A] Lee Su Li
6	23 Jun 2020 17:36	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	23 Jun 2020 17:36	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	23 Jun 2020 17:36	Label Added	(23):Express.	[A] Lee Su Li
9	23 Jun 2020 17:36	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
10	26 Mar 2021 16:08	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	26 Mar 2021 16:08	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	26 Mar 2021 16:08	Clim Dtl Modified	JPJ Reg. Date: -> 2019/12/17.	[A] JOANNE LEE KHANG MIN
13	26 Mar 2021 16:08	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	01 Apr 2021 16:50	Adj Mandate Request	Cur.Reg:8542.25:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)CORw/GST: \$7,885.72+(b)LOR(8days x \$81.13):\$649.04 +(c)LTA search fee:\$7.49=Total:\$8,542.25 *Vehicle Model: Toyota Alphard*Recomm ended 6 repair days + 1Sun +1 PRS =8days	[A] Jaslin Kok Chin Yi
15	06 Jul 2021 12:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/07/02. Mandate Remarks: Please submit relevant LOD/repair bill etc in support of your mandate request. Additionally, please advise if insured has been informed of the clai m and upload relevant supporting documents too.	[I] Khoo, Kay-Eng
16	06 Jul 2021 12:01	Adj Mandate Set	Maintained:Please submit relevant LOD/repair bill etc in support of your mandate request. Additionally, please advise if insured has been informed of the claim and upload relevant supporting documents too.	[I] Khoo, Kay-Eng
17	06 Jul 2021 12:07	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/07/02. Mandate Remarks: Please also upload TP Report of accide nt as well as accident video footage (request from TP repairer).	[I] Khoo, Kay-Eng
18	06 Jul 2021 12:07	Adj Mandate Set	Approved:0.00:Please also upload TP Report of accident as well as accident video footage (request from TP repairer).	[I] Khoo, Kay-Eng
19	23 Jul 2021 12:21	Adj Mandate Request	Cur.Reg:8542.25:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)CORw/GST: \$7,885.72+(b)LOR(8days x \$81.13):\$649.04 +(c)LTA search fee:\$7.49=Total:\$8,542.25 *Vehicle Model: Toyota Alphard*Recomm ended 6 repair days + 1Sun +1 PRS =8days	[A] Jaslin Kok Chin Yi
20	30 Jul 2021 10:19	Video Downloaded	Downloaded TP VIDEO	[I] Lee, Ming-Yao
21	30 Jul 2021 10:20	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/07/02. Mandate Remarks: Please also upload TP Report of accide nt as well as accident video footage (request from TP repairer).	[I] Lee, Ming-Yao
22	30 Jul 2021 10:20	Adj Mandate Set	Approved:8542.25:Please also upload TP Report of accident as well as accident video footage (request f rom TP repairer).	[I] Lee, Ming-Yao
23	10 Aug 2021 18:49	Adj Mandate Request	Cur.Reg:8623.38:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)CORw/GST: \$7,885.72+(b)LOR(9days x \$81.13):\$730.17+(c) LTA search fee:\$7.49=Total:\$8,623.38 *Recommend 6 repair days + 1Sun +1PR S + 1DOA =9 days	[A] Jaslin Kok Chin Yi
24	14 Sep 2021 15:50	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/07/02. Mandate Remarks: Please also upload TP Report of accide nt as well as accident video footage (request from TP repairer).	[I] Lee, Ming-Yao
25	14 Sep 2021 15:50	Adj Mandate Set	Approved:8623.38:Please also upload TP Report of accident as well as accident video footage (request f rom TP repairer).	[I] Lee, Ming-Yao
26	14 Sep 2021 15:51	Video Downloaded	Downloaded TP VIDEO	[I] Lee, Ming-Yao

Date From

Date To

Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2524685	24 Jun 2020 13:30:27	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB9797U	GBG9891A	11.00
2680872	26 Mar 2021 16:08:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB9797U	GBG9891A	11.00
2711128	23 Jul 2021 12:20:50	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHB9797U	Jaslin Kok Chin Yi	xx.xx