# **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 20 October 2020 8:30 AM

To: 'KENNY LIM CHING GHEE'
Cc: MT\_Claim\_SG; Admin A

Subject: RE: <Seek Mandate> - Accident involving SCM886G & GBE9884G (OI) along AYE

TOWARDS CTE on 22/06/2020 - Oref: 20/20/20/VC05/023420 [External

Confidential]

Hi Kenny,

We refer to the above matter.

For an update, we have settled the matter at a global sum of \$9,300.00(all-in) with third party repairer.

We are currently pending for signed DV from third and will proceed to close file once DV received.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 13 October 2020 10:23 AM

**To:** Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <Seek Mandate> - Accident involving SCM886G & GBE9884G (OI) along AYE

TOWARDS CTE on 22/06/2020 - Oref: 20/20/VC05/023420 [External Confidential]

# **Lonpac External - Confidential**

Dear Hsiao Tong

Please proceed as per your recommendations.

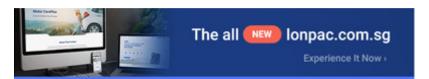
Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>

Sent: Thursday, 8 October 2020 3:23 pm

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: MT\_Claim\_SG < <a href="mt\_claim@lonpac.com">mt\_claim@lonpac.com</a>>; Admin A < <a href="mt\_admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Subject: <Seek Mandate> - Accident involving SCM886G & GBE9884G (OI) along AYE TOWARDS

CTE on 22/06/2020 - Oref: 20/20/VC05/023420 [External Confidential]

Your ref: 20/20/20/VC05/023420 Our ref: CC4/LPC20006583/R1ps3q2

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING GBE9884G(LONPAC) AND SCM 886G(TP) ON 22/06/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "MOVA AUTOMOTIVE PTE LTD" at \$9,311.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 11,677.04	\$ 7,597.00 (\$7,100.00 +7%GST)
2. Loss of Rental (12days x \$180.00)(w/GST)	\$ 2,311.20	\$ 1,712.00 (10days x \$160.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,990.24	\$ 9,311.00

Surveyor recommended 8days for repair + 1Sunday + 1PRS = 10days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

#### **LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

From: KENNY LIM CHING GHEE

Sent: Wednesday, 24 June 2020 11:30 AM

To: Su Li (LKK Auto)

Cc: MT Claim SG; Admin A; Hsiao Tong (LKKAuto)

Subject: RE: New Assignment (PRS) - Accident involving SCM886G & GBE9884G (OI) along AYE

TOWARDS CTE on 22/06/2020 - Oref: 20/20/VC05/023420 [External Confidential]

#### **Lonpac External - Confidential**

Dear Su Li/Hsiao Tong

Please proceed with direct settlement.

Thank you.

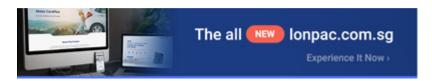
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Su Li (LKK Auto) < <u>suli@lkkauto.com</u>>

**Sent:** Wednesday, 24 June 2020 10:28 am

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong

(LKKAuto) < chewht@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SCM886G & GBE9884G (OI) along AYE

TOWARDS CTE on 22/06/2020 - Oref: 20/20/VC05/023420 [External Confidential]

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SCM 886G at M/s MOVA AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

## **Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

#### LKK Auto Consultants Pte Ltd

Phone: 6261 5037 Email: SuLi@lkkauto.com Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

**Sent:** Tuesday, 23 June 2020 3:34 PM

To: 'KENNY LIM CHING GHEE'; assignments; SUR; Admin A

Cc: 'MT Claim SG'

Subject: RE: New Assignment (PRS) - Accident involving SCM886G & GBE9884G (OI) along AYE

TOWARDS CTE on 22/06/2020 - Oref: 20/20/VC05/023420 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE < kennylim@lonpac.com>

**Sent:** Tuesday, 23 June, 2020 3:22 PM

To: 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>

**Subject:** New Assignment (PRS) - Accident involving SCM886G & GBE9884G (OI) along AYE TOWARDS CTE on 22/06/2020 - Oref: 20/20/VC05/023420 [External Confidential]

## **Lonpac External - Confidential**

Dear team

Please arrange for a PRS for T/p vehicle SCM886G at Mova Automotive Pte Ltd.

Attached herewith the GIA reports for both parties for your perusal.

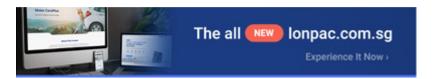
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Nitha <<u>nitha@mova.com.sg</u>> **Sent:** Tuesday, 23 June 2020 3:18 pm

To: MT Claim SG <mt claim@lonpac.com>

Subject: TP CLAIMS - SCM886G AGAINST GBE9884G DOA 22/06/2020 AT AYE TOWARDS CTE

Importance: High

Dear All,

Kindly assign surveyor to survey the above mention vehicle at Bukit Merah on 23/06/2020 and please revert office in change.

Thank you,

Best Regards,
Nitha
Claims Officer
Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314





