

## Summer Lee (LKK Auto)

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**From:** Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Sent:** Tuesday, 23 June, 2020 3:40 PM  
**To:** assignments  
**Subject:** FW: SNM20D202194/C02. Y/R: SMN5018P / FW: SMN5018P & SLU2480G - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS / Boon Sen

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**From:** Cecilia Low [mailto:cecilia.low@sg.cntaiping.com]  
**Sent:** Tuesday, 23 June 2020 3:36 PM  
**To:** Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Chin Hui Xin <huixin@n51.com.sg>  
**Subject:** RE: SNM20D202194/C02. Y/R: SMN5018P / FW: SMN5018P & SLU2480G - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS / Boon Sen

Dear Sirs

Please attend to the survey.  
Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.  
All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**  
Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

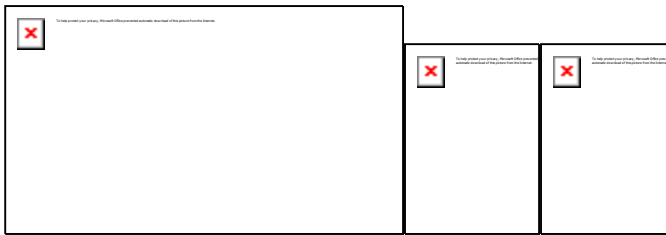
**From:** Chin Hui Xin [mailto:huixin@n51.com.sg]  
**Sent:** Tuesday, 23 June 2020 11:57 AM  
**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Re: SNM20D202194/C02. Y/R: SMN5018P / FW: SMN5018P & SLU2480G - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS / Boon Sen

Dear Cecilia,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see attachment.

Regards,  
Melody Chin  
N-51 Automotive Pte Ltd  
TWINCAR Automotive Pte Ltd  
Office : 6842 0051  
Fax : 6741 0510  
[www.n51.com.sg](http://www.n51.com.sg)



On Tue, Jun 23, 2020 at 11:33 AM Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)> wrote:

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua

Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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**Cecilia Low (Ms)**

Senior Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

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**From:** Claims Dept of CTI  
**Sent:** Monday, 22 June 2020 5:27 PM  
**To:** [huixin@n51.com.sg](mailto:huixin@n51.com.sg); Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D202194/SLU2480G/LOWCT / Y/R: SMN5018P / FW: SMN5018P & SLU2480G - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS / Boon Sen

Dear Cecilia,

Please conduct PRS for **SMN5018P (OUR INSURED HAS YET TO FILED SAS REPORT)**.

Note: officer in charge – Cecilia Low 63896530.

**\*\*\* Kindly quote our reference number when replying.**

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**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
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DID: (65) [63896171](tel:63896171) | M: (65) XXXX XXXX | F: (65) 6222 1033

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**From:** Chin Hui Xin <[huixin@n51.com.sg](mailto:huixin@n51.com.sg)>  
**Sent:** Monday, June 22, 2020 1:22 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** SMN5018P & SLU2480G - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Office : 6842 0051

Fax : 6741 0510

[www.n51.com.sg](http://www.n51.com.sg)

