

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 23 June, 2020 2:59 PM
To: assignments
Cc: caymen@tlmotor.com.sg; angie.tan@tlmotor.com.sg; Wei Shong; Claims Dept of CTI
Subject: RE: SNM20D202196/YN9450E/Chngpw Y/R: GBH439C : Arrange survey - Accident Involving GBH439C (TLM) and YN9450E (China Taiping) on 20.06.2020
Attachments: GBH439C 20.06.2020.PDF; img-622145230.pdf

Dear LKK

Please refer to below email and liaise with third party workshop.

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Tuesday, 23 June 2020 2:25 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: caymen@tlmotor.com.sg; angie.tan@tlmotor.com.sg
Subject: RE: SNM20D202196/YN9450E/Chngpw Y/R: GBH439C : Arrange survey - Accident Involving GBH439C (TLM) and YN9450E (China Taiping) on 20.06.2020

Without Prejudice

Dear Adeline,

We select LKK Auto – Marcus Chua to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlimotor.com.sg

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From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Tuesday, June 23, 2020 11:57 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; wei.shong@tlimotor.com.sg; caymen@tlimotor.com.sg; angie.tan@tlimotor.com.sg

Subject: RE: SNM20D202196/YN9450E/Chngpw Y/R: GBH439C : Arrange survey - Accident Involving GBH439C (TLM) and YN9450E (China Taiping) on 20.06.2020

Without Prejudice

Our reference: **SNM20D202196C02/YN9450E/Chngpw**

Your reference: GBH439C

Dear Sirs

ACCIDENT INVOLVING YN9450E & GBH439C ON 20/06/2020

We refer to your email of 22/06/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 23 June 2020 8:41 AM

To: wei.shong@tlmotor.com.sg; caymen@tlmotor.com.sg; angie.tan@tlmotor.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202196/YN9450E/Chngpw Y/R: GBH439C : Arrange survey - Accident Involving GBH439C (TLM) and YN9450E (China Taiping) on 20.06.2020

Dear Adeline,

Please conduct PRS for **GBH439C (OUR INSURED HAS YET TO FILED SAS REPORT)**.

Note: officer in charge – Adeline Chng 63896155.

*** *Kindly quote our reference number when replying.*

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From: Wei Shong <wei.shong@tlmotor.com.sg>

Sent: Monday, June 22, 2020 2:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Caymen' <caymen@tlmotor.com.sg>; angie.tan@tlmotor.com.sg

Subject: Arrange survey - Accident Involving GBH439C (TLM) and YN9450E (China Taiping) on 20.06.2020

Your Ref: GBH439C

Our Ref: YN9450E

DOA: 20.06.2020

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,

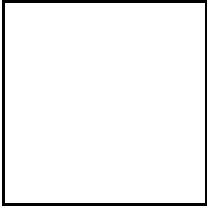


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