

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 6 July 2020 6:01 pm  
**To:** 'Ye, Yong Kang Melvin'; 'Teo, Grace'  
**Cc:** Admin-D (LKKAuto); assignments; SUR  
**Subject:** RE: LKK \ CMTD2001875/MYE - GBF4015B & SGE8885B DOA 20/06/2020 AT HENDERSON SLIP ROAD TURNING INTO BUKIT TIMAH ROAD  
**Attachments:** PRELI ADVISE - SGE 8885B.pdf

Dear Melvin,

Enclosed preliminary revised of vehicle SGE 8885B.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 23 June 2020 2:58 pm  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>  
**Subject:** RE: LKK \ CMTD2001875/MYE - GBF4015B & SGE8885B DOA 20/06/2020 AT HENDERSON SLIP ROAD TURNING INTO BUKIT TIMAH ROAD

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 23 June, 2020 2:43 PM  
**To:** 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Subject:** LKK \ CMTD2001875/MYE - GBF4015B & SGE8885B DOA 20/06/2020 AT HENDERSON SLIP ROAD TURNING INTO BUKIT TIMAH ROAD

Hi LKK,

Attached herewith both SAS reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**  
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**From:** Teo, Grace  
**Sent:** Tuesday, June 23, 2020 2:40 PM  
**To:** 'Nitha' <[nitha@mova.com.sg](mailto:nitha@mova.com.sg)>; Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Keong' <[keong@mova.com.sg](mailto:keong@mova.com.sg)>; 'AVRIL HO' <[avril@mova.com.sg](mailto:avril@mova.com.sg)>  
**Subject:** LKK \ CMTD2001875/MYE - GBF4015B & SGE8885B DOA 20/06/2020 AT HENDERSON SLIP ROAD TURNING INTO BUKIT TIMAH ROAD

Without Prejudice

Our Reference: CMTD2001875/MYE

Your Reference: SGE8885B

Hi Nitha,

We acknowledged receipt of your claim documents.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/  
[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg).

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please make arrangement to conduct the survey for **SGE8885B** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Nitha [<mailto:nitha@moval.com.sg>]

**Sent:** Tuesday, June 23, 2020 1:25 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** 'Keong' <[keong@moval.com.sg](mailto:keong@moval.com.sg)>; 'AVRIL HO' <[avril@moval.com.sg](mailto:avril@moval.com.sg)>

**Subject:** TP CLAIMS - SGE8885B AGAINST GBF4015B DOA 20/06/2020 AT HENDERSON SLIP ROAD TURNING INTO BUKIT TIMAH ROAD

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear all,

Kindly assist to assign office in charge and surveyor for the above mention case.

Thank you

Best Regards,

*Nitha*

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

