

## Summer Lee (LKK Auto)

---

**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Tuesday, 23 June, 2020 1:24 PM  
**To:** 'assignments'; 'Admin-D (LKKAuto)'  
**Cc:** Claims Dept of CTI  
**Subject:** FW: O/R : SNM20D202195/SGS1359B/TANGHL2 - PRS for vehicle SGR4016B in respect of accident on 19th June , with your insured SGS1359B

Dear LKK

Please arrange for PRS survey of TP vehicle SGR4016B.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** ACRS Group <acrsgroup@singnet.com.sg>  
**Sent:** Tuesday, June 23, 2020 11:50 AM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Subject:** Re: O/R : SNM20D202195/SGS1359B/TANGHL2 - PRS for vehicle SGR4016B in respect of accident on 19th June , with your insured SGS1359B

Dear Ben ,

Noted. Kindly assist to arrange LKK - Kenneth Kong for the joint pre-repair survey.  
Our client's car will be available at the workshop ( Blk 176 Sin Ming Drive #03-11 , Sin Ming AutoCare Building)  
Kindly contact us at Tel: 6451 4958 for survey time confirmation.  
Thank You.

Best Regards,

Nixon Soh  
(Motor Claims Advisory)  
DID: +65 6715 1565  
Tel: +65 6451 4958

**Automotive Collision Repair Services (ACRS)**  
(A part of ACRS Auto Group)

Auto-body Repair Workshop :  
Blk 176, Sin Ming Drive, #03-11 Sin Ming Autocare Building  
Singapore 575721  
Tel: 6451 4958  
Email: [admin@acrs.com.sg](mailto:admin@acrs.com.sg)

-----  
**Collision Scene Investigation Office:**

CSI@ACRS  
31 Woodlands Close, #07-24 Woodlands Horizon Building  
Singapore 737855  
Email: [consult@acrs.com.sg](mailto:consult@acrs.com.sg)

**Group Corporate Office:**

18 Sin Ming Drive, #08-29 Midview City Building  
Singapore 573960  
Email: [finance@acrs.com.sg](mailto:finance@acrs.com.sg)

On Tuesday, June 23, 2020, 9:14:42 AM GMT+8, Ben Tang <[ben.tang@sg.cntaiping.com](mailto:ben.tang@sg.cntaiping.com)> wrote:

Dear Sirs

We refer to your email dated 22 June 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling

Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

## **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards

Ben Tang

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI  
**Sent:** Monday, June 22, 2020 10:03 PM  
**To:** Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; [acrsgroup@singnet.com.sg](mailto:acrsgroup@singnet.com.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R : SNM20D202195/SGS1359B/TANGHL2 - PRS for vehicle SGR4016B in respect of accident on 19th June , with your insured SGS1359B

Dear Ben,

Please conduct PRS for SGR4016B.

Note: officer in charge – Ben Tang 63896175

\*\*\* *Kindly quote our reference number when replying.*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*