

## Su Li (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 25 June 2020 3:05 PM  
**To:** Claims Dept of CTI; Su Li (LKK Auto); Jia Le (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: SNM20D202238/GBF881T/CHNGPW - Accident Involving GBF 881T (OI : CTI - TBA) and SKZ 917M (TP : LKK REF - CC6/CTI20006545/Uds3) on 20/06/2020  
**Attachments:** SAS.pdf

Dear Jia Le

Attached herewith our insured SAS report for your perusal.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

### **Adeline Chng**

Executive  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, 25 June 2020 1:43 PM  
**To:** Su Li (LKK Auto) <suli@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM20D202238/GBF881T/CHNGPW - Accident Involving GBF 881T (OI : CTI - TBA) and SKZ 917M (TP : LKK REF - CC6/CTI20006545/Uds3) on 20/06/2020

Dear Adeline,

Please revert LKK.

Note : officer in charge – Adeline 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you.

Claims Department

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Thursday, June 25, 2020 11:06 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBF 881T (OI : CTI - TBA) and SKZ 917M (TP : LKK REF - CC6/CTI20006545/Uds3) on 20/06/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKZ 917M at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6261 5037 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : ~~6271 8802~~

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