

Su Li (LKK Auto)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>
Sent: Monday, 22 June 2020 4:04 PM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Motor Claims SG - SG Common; Elaine Cheong Mei Ling - SGUser; Lionel Tan Tian Pei - SGUser
Subject: Request pre-repair inspection for accident involving SJD9954Z and FBM138U on 10 March 2020

Hi LKK team,

Both vehicle belongs to FWD.

Please note FBM138U is claiming against SJD9954Z.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg

A photograph of a woman and a young child, both wearing face masks, looking towards the camera. The woman is holding the child.

Comprehensive coverage for COVID-19

Get cash benefits and up to S\$100K sum assured.
100-day cover for S\$28. Terms & Conditions apply. Protected up to specified limits by SDIC.

The logo for FWD insurance, featuring the letters 'FWD' in a bold, sans-serif font with a small orange triangle to the right of the 'D', and the word 'insurance' in a smaller, lowercase font below it.

From: Venessa Chan - SGUser
Sent: Monday, 22 June 2020 10:47 am
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>
Subject: Request pre-repair inspection for accident involving SJD9954Z and FBM138U on 10 March 2020

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



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From: Venessa Chan - SGUser

Sent: Monday, 22 June 2020 10:46 am

To: 'erofia@singnet.com.sg' <erofia@singnet.com.sg>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: Request pre-repair inspection for accident involving SJD9954Z and FBM138U on 10 March 2020

Hi LeeLee,

Thank you for your selection of LKK Auto Consultant.

We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Operations



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

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Terms & Conditions apply. Protected up to specified limits by SDIC.



From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>

Sent: Monday, 22 June 2020 10:22 AM

To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: RE: [EXTERNAL] Request pre-repair inspection for accident involving SJD9954Z and FBM138U on 10 March 2020

Dear Sir/Madam

Kindly arrange LKK Auto Consultants Pte Ltd

Thank you

Regards

LeeLee Tan

Erofia Motor Trading Pte Ltd

Tel: 67527740

Fax: 67528669

From: motorclaims.sg@fwd.com [<mailto:motorclaims.sg@fwd.com>]

Sent: 21 June, 2020 12:05 PM

To: erofia@singnet.com.sg

Subject: RE: [EXTERNAL] Request pre-repair inspection for accident involving SJD9954Z and FBM138U on 10 March 2020

WITHOUT PREJUDICE

Dear Sir,

We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

If you are not agreeable to any of the above, we would proceed to appoint a surveyor to conduct a pre repair survey.

Best Regards,

Lionel Tan

Senior Executive, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6914 6824

E lionel.tan@fwd.com

W www.fwd.com.sg

From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>

Sent: Saturday, 20 June 2020 12:20 PM

To: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>

Subject: [EXTERNAL] Request pre-repair inspection for accident involving SJD9954Z and FBM138U on 10 March 2020

Dear Sir/Mdm

With reference to the above mentioned, attached necessary documents for your arrangement of pre-repair inspection for our client's

Motorcycle No: FBM138U

Workshop:

Erofia Motor Trading Pte Ltd
1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883

Tel: 67527740

Thank you

Regards

LeeLee Tan

Erofia Motor Trading Pte Ltd

Tel: 67527740

Fax: 67528669

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