

Re: ACCIDENT BETWEEN SMQ 6285L & SLB 2356H ON 18/06/2020

Connie Lim <connie.lim89@yahoo.com.sg>

Thu 13/8/2020 2:28 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Thanks Khanchna.

Yes, we would prefer a private settlement only should the cost is reasonable and affordable for us. Hope you could assist with a justifiable cost before we make a decision on this.

Thanks,
Connie Lim

On 13 Aug 2020, at 12:03 PM, Khanchna (LKK Auto) <khanchna@lkkauto.com> wrote:

Dear Ms. Connie,

We refer to the above matter and our telephone conversation today.

We understand that you are keen on private settlement, we will get back to you on this.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Connie Lim <connie.lim89@yahoo.com.sg>

Sent: 12 August 2020 7:58 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT BETWEEN SMQ 6285L & SLB 2356H ON 18/06/2020

Hi Khanchna

Thank you for your update on the above.

There was no damages like dents and just 1-2 "dots" on the bumper. I am actually amazed and amused about the claim and how would they want to claim from me? Any advise on this?

Anyway, I will give you a call on the matter later in the morning or afternoon.

Thanks for the follow up.

Thanks,

Connie Lim

On 11 Aug 2020, at 1:02 PM, Khanchna (LKK Auto)
<khanchna@lkkauto.com> wrote:

Dear Ms. Connie,

We refer to the above matter and your e-mail below.

As reported, it is a head-to-rear collision.

Our surveyor had physically conducted survey to third party vehicle and is in the view that the rear bumper is distorted and the damages sustained to the Third Party vehicle is consistent to the nature of accident as reported.

<image004.png>

<image005.jpg>

We will therefore proceed to negotiate for an amicable settlement with the Third Party to settle the matter at best terms.

Please sign the addendum form (as attached) as the date of accident should be 18/6/2020 and e-mail the form back to us to enable us to do the necessary.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Connie Lim <connie.lim89@yahoo.com.sg>

Sent: Monday, 6 July 2020 2:12 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: ACCIDENT BETWEEN SMQ 6285L & SLB 2356H ON 18/06/2020

Dear Khanchna

I refer to my tele conversation with you last friday re above case and had made a report at AIG Motor Image Subaru without much delay.

I am also attaching the photograph that was taken on the site during the accident.

As spoken and clarified, there was no damage to any car at all and the distant between the cars were quite far away (from the picture) but the driver insisted that there were some minor dots below his bumper which i had caused it.

As it was a rented car and there was a passenger inside, he mentioned that he needed to report to the rented company as worried that there might be medical fees involved. He said the rented company would contact me for the matter which they did not do it at all. As there was no damage to any car and no one contacted me and i thought it had been resolved until i received a 3rd party letter claim from them. Upon receiving the letter, I quickly checked my video footage but it had been overrun as it was more than 2 weeks and therefore i am not able to provide. I should have downloaded it after the incident but did not do it as i did not expect there will be a claim from them since there is no damage to any car and the distant between our cars were far apart. He claimed that i have caused some dots (scratches) at his bottom of the bumper but i told him to assess to ensure if it was caused by me or there were already there before the accident; after which there was no other follow up from him or his rented company.

Do let me know how i could assist further and you can contact me anytime via email or mobile at 97333 605. Look forward to your investigation and reply on this.

Best Regards
Connie

On Friday, 3 July 2020, 06:18:43 pm GMT+8, Connie Lim
<connie.lim89@yahoo.com.sg> wrote:

Thank you Khanchna

Thanks,
Connie Lim

On 3 Jul 2020, at 4:43 PM, Khanchna (LKK Auto)
<khanchna@lkkauto.com> wrote:

Hi Connie,

We refer to the above matter and our telephone conversation today refers.

You may proceed to lodge your GIA accident report at any of the AIG's approved accident reporting centres (as per attachment) and you will also need to bring your vehicle (regardless of whether it is damaged) promptly.

Please ensure to bring the following with you to the accident reporting centre:

- Your NRIC or other identification documents and driver's licence.

For more details on accident reporting, please refer to the [GIA Motor Claims Framework](#).

Thank you.

Best Regards,

Khanchna| Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: Khanchna@lkkauto.com| Fax: 6741-4108

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<approved_reporting_centres AIG.pdf>
<ADDENDUM FORM.pdf>