

## Summer Lee (LKK Auto)

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**From:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Sent:** Monday, 22 June, 2020 10:53 AM  
**To:** GERALD POH WEE BIN; assignments  
**Cc:** SUR  
**Subject:** FW: TP Second opinion - SJJ 6315 G; DOL : 24/11/2019; 19/19/19/VP96/298498 [External Confidential]  
**Attachments:** 298498-SJJ6315G-photos3.pdf  
**Sensitivity:** Confidential

Hi Gerald,

Thanks for the email.

Dear Assignment Team,

Kindly assist.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

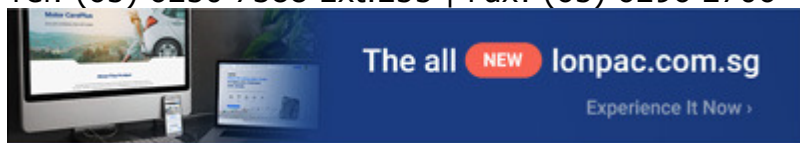
Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Saturday, 20 June 2020 10:09 am  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Cc:** KO SIEW LING <slko@lonpac.com>  
**Subject:** FW: TP Second opinion - SJJ 6315 G; DOL : 24/11/2019; 19/19/19/VP96/298498 [External Confidential]  
**Sensitivity:** Confidential

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** KO SIEW LING  
**Sent:** Friday, 19 June 2020 6:35 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>  
**Subject:** TP Second opinion - SJJ 6315 G; DOL : 24/11/2019; 19/19/19/VP96/298498 [External Confidential]  
**Sensitivity:** Confidential

## Lonpac External - Confidential

### Part 3

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** KO SIEW LING  
**Sent:** Friday, 19 June, 2020 6:35 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>  
**Subject:** TP Second opinion - SJJ 6315 G; DOL : 24/11/2019; 19/19/19/VP96/298498 [External Confidential]  
**Sensitivity:** Confidential

## Lonpac External - Confidential

### Part 2

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** KO SIEW LING  
**Sent:** Friday, 19 June, 2020 6:33 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>  
**Subject:** TP Second opinion - SJJ 6315 G; DOL : 24/11/2019; 19/19/19/VP96/298498 [External Confidential]  
**Sensitivity:** Confidential

## Lonpac External - Confidential

### Without Prejudice

Dear Gerald,

Would appreciate if you could help to get a second opinion from your panel adjusters on the reasonability of cost of repairs to the claimant's vehicle vis a vis the circumstances of accident as well as the **market value of the vehicle at the material time of accident**.

Attached please find the following:-

- 1) Claimant's survey report and photographs.
- 2) Vehicle registration details.
- 3) Police reports.

I will split into few emails as the size is too large.

Thanks and regards,  
Siew Ling

Thanks and regards,

Ko Siew Ling

**CLAIMS DEPARTMENT**  
**LONPAC INSURANCE BHD**

☎: +603-27237715 | 🖨: +603-20342654 | ✉: [slko@lonpac.com](mailto:slko@lonpac.com)

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