

Khanchna (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: 5 August 2020 1:27 PM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 18/6/2020 involving SHB 739Y & SKU 7687G (AIG's insured)
Our Ref: TAX/06/20/2026/lg
Attachments: 06 20 2026 - document.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,000.00
Loss of Rental	\$1,147.63 (11 days x \$104.33)
Loss of Income	\$660.00 (11 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$4,814.63

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd





Date: 18/6/2020

Our Ref. No.:

Letter of Authorisation

I, Wong Lee Seng (NRIC No.: _____), the
registered hirer / relief driver / taxi share driver of SMRT taxi registration number
SHB 739 Y hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SKU 7687 G happened on 18 June 2020 8.10 am
along CTE Place towards PIE Changi.

(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name: Wong Lee Seng Signature: Wong

NRIC No.:

Tel No.:

Address:

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, SMRT AUTOMOTIVE SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,000.00 (Global Sum) for vehicle no. SHB739Y that was damaged pursuant to the accident which occurred on 18/06/2020 (date) along BRADDELL PIE EXIT TO CHANGI AIRPORT (location) involving vehicle no/s SKU7687G.

This is pursuant to the inspection conducted on 19/06/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD (“the third party claimant”) of vehicle no. SHB739Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB739Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6 (day) of Jan (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB739Y(vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB739Y that was damaged pursuant to the accident which occurred on 18/06/2020(date) along BRADDELL PIE EXIT TO CHANGI AIRPORT(location) involving vehicle no/s SKU7687G("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 6 (day) of Jan (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200700323
Date : 24.07.2020
Vehicle No. : SHB739Y
Your Ref No. : TAX/06/20/2026
Our Ref No. : 24107261
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,000.00

GRAND TOTAL \$ 3,000.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 18.06.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jul 24, 2020 23:23 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/06/20/2026

From: SMRT Taxis Pte Ltd

Date: 30/6/2020

ACCIDENT ON 18/06/2020 INVOLVING SHB 739Y & SKU 7687G ALONG CTE TOWARDS PIE CHANGI

This is to confirm that the daily rental rate for SHB 739Y is \$104.33 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 17/06/2020
Accident End Date : 01/07/2020

Date Generated : 01/07/2020
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/06/20/2026	SHB739Y	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24107261	18/06/2020 11:18 AM	29/06/2020 1:08 PM

Enquire Transaction History

Transaction History Details

Log Date/Time:	19 Jun 2020 / 08:17:28	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SKU7687G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20200619081728349668

Search Date / Time: 18 Jun 2020 08:10:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Sunday, August 9, 2020 2:49 PM
To: 'JASMINESEETHO33@GMAIL.COM'
Cc: Admin A
Subject: ACCIDENT BETWEEN SKU7687G & SHB739Y ON 18/06/2020 ALONG/AT BRADDEL PIE EXIT TO CHANGI AIRPORT

Our Ref: CC3/AIG20006498/Qks3

JOHNNY TAN CHONG HENG
[Policy Holder]

Dear Sir/Madam,

ACCIDENT BETWEEN SKU7687G & SHB739Y ON 18/06/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident video, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SHB739Y (1227696794SG)**

[SKU7687G]

TP

SMRT TAXIS PTE LTD

Jun 18 2020 8:00AM

[JOHNNY TAN CHONG HENG]

SMRT Automotive Services Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **04/11/2020 09:46 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (S\$4087.31) - SHB739Y - Claim Handler: Yong, Joanne**

Approved:4087.31.