

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 03.08.2020

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SDZ 8U / SLU 8823L ON 21.06.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SDZ 8U**, which was involved in the captioned accident with your insured vehicle no: **SLU 8823L**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 17,655.00
2) Loss of Rental	\$ 6,600.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 24,257.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 22.06.2020

TO : EA Insurance Company Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SDZ 8U / SLU 8823L

ALONG Carpark of 53 Fidelio St (S) 458441

ON 21.06.2020

I/We, Haixia Crystal Construction Pte Ltd
of (NRIC No./ROC No.) 201207891G
of 53 Fidelio Street Opera Estate Singapore 458441
owner of vehicle no. SDZ 8U in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle SDZ 8U at my/our instruction and hereby
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
amount settled/payable by the Insurance Company and/or third party or to commence legal
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost
which may arisen therewith.

Signature of Owner : 

Name of Owner : _____



TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn : Motor Claim Department

Tax Invoice : 21859

Date : 03.08.2020
Vehicle No : SDZ 8U
Make/Model : BENTLEY CONTINENTAL
Chassis/Eng# :
Accident Date : 21.06.2020
Claim No :
Reference : 0620 -21859
Policy No :

	Amount
To proceed on lump sum repair	S\$ 16500.00

E. & O. E.

Total : S\$	16500.00
GST @ 7% : S\$	1155.00
Amount Due : S\$	17655.00



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: HAIXIA CRYSTAL CONSTRUCTION PTE LTD

Invoice : DCR-2020-07-13

Date : 22.07.2020

Agreement No : 21324

Payment Terms : LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle : SKU 1627U (0620-21859) \$ 6,600.00

Rental Period from 22.06.2020 to 22.07.2020 .

E. & O. E.

Total \$ 6,600.00

LINA PANG

for Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.
TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786
Co. Reg. No. 52928467K

No. 21324

No. 21324

X _____
RENTER'S/DRIVER'S SIGNATURE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

Third Party Insurer Enquiry

Our Ref No: GR-20-073316

Date of Request: 22/06/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 22/06/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. SLU8823L
Accident Date 21/06/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLU8823L	EQ Insurance Company Ltd	06/12/2019-05/12/2020	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

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TAX INVOICE

Our Ref No: GR-20-073316

Date of Request: 22/06/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 22/06/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. SLU8823L
Accident Date 21/06/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jasper Chua (LKK Auto)

From: Lina Pang <Lina.pang@fastechauto.com.sg>
Sent: Monday, 21 September 2020 12:26 PM
To: Jasper Chua (LKK Auto)
Cc: Jason; Admin A; Ong Shiying
Subject: RE: Our Ref : SDZ 8U DOA : 21.06.2020 Your Ref : SLU 8823L (EQ)

Without Prejudice

Dear Jasper,

We are pleased to accept your global sum of **\$ 18,200.00 (all-in)** for my client's vehicle property claim.

Thank You

Best Regards

Lina
Fastech Auto Pte Ltd
1 Kaki Bukit Ave 6
#01-46/48/50 Autobay
Singapore 417883
Tel: 67465405 Fax: 67458520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Thursday, September 17, 2020 5:07 PM
To: Lina Pang <Lina.pang@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our Ref : SDZ 8U DOA : 21.06.2020 Your Ref : SLU 8823L (EQ)

Without Prejudice

Dear Sirs/Mdm,

We propose a settlement at a global sum of **\$18,200.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 11 August 2020 10:11 AM
To: Lina Pang <Lina.pang@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: RE: Our Ref : SDZ 8U DOA : 21.06.2020 Your Ref : SLU 8823L (EQ)

Without Prejudice

Dear Sir/ Madam,

We refer to your below email.

Please be informed that we are currently generating the survey report to seek mandate approval to our principal.

We will get back to you for an update/offer in due course.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lina Pang <Lina.pang@fastechauto.com.sg>
Sent: Tuesday, 11 August 2020 9:46 AM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: Our Ref : SDZ 8U DOA : 21.06.2020 Your Ref : SLU 8823L (EQ)

Without Prejudice

Dear Sir/Madam,

Enclosed with the LOD documents to support the claim.

Kindly look into the matter and let us hear from you on the settlement as soon as possible.

Thank you.

Best Regards

Lina

Fastech Auto Pte Ltd

1 Kaki Bukit Ave 6

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 10 September 2020 12:07 PM
To: RUSTEE_10@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SDZ 8U AND SLU 8823L ON 21/06/2020

Our Ref: CC6/EQI20006493/Uba3q2

10 SEPTEMBER 2020

RUSSELL EE YEW CHUNG

Dear Sir/Madam,

ACCIDENT INVOLVING SDZ 8U AND SLU 8823L ON 21/06/2020

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jasper Chua (LKK Auto)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Thursday, 17 September 2020 4:15 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: Direct Settlement - Accident Involving SLU8823L (OI : EQI - DM20HO01216/SG) and SDZ8U (TP : LKK REF - CC6/EQI20006493/Uba3) on 21.06.2020

Hi Jasper

Please proceed.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]

Sent: Thursday, September 17, 2020 10:08 AM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Joel Goh <joel.goh@eqinsurance.com.sg>

Subject: RE: Direct Settlement - Accident Involving SLU8823L (OI : EQI - DM20HO01216/SG) and SDZ8U (TP : LKK REF - CC6/EQI20006493/Uba3) on 21.06.2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured hit parked vehicle when reversing.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 74,700.98	\$ 17,655.00
Loss of Rental (\$220.00 x 30 days)	\$ 6,600.00	\$ 1,540.00
GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 81,302.98	\$ 19,197.00

(\$220.00 x 7
days)

Breakdown of days is as follows:

Recommended repair days	4
Weekends / Downtime	3
CLAIM DAYS	7

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>

Sent: Thursday, 10 September 2020 11:23 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLU8823L (OI : EQI - DM20HO01216/SG) and SDZ8U (TP : LKK REF - CC6/EQI20006493/Uba3) on 21.06.2020

Hi Jasper

Our insured has reported the accident to us.

Please find attached OI report for your kind attention.

Thank you.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh

Executive | Claims